



- Recreation
- Emergency Preparedness
- Schools
- Hospitals
- Real Estate
- Land Ownership
- Legal Services
- Garbage Disposal
- Taxes
- City Government

...and much more to help
you make the most of
Miami Beach living.



Residents' Guide to Local Services

From bark parks to parking...the Locals' guide to our city.





How To Use This Guide

Subjects are listed in alphabetical order by topics and simply stated headings. The information in this guide was accurate at the time of printing. This booklet will be updated on a periodic basis.

In accordance with the Americans with Disabilities Act of 1990, persons needing special accommodation to participate in any meeting or to review any documents relative thereto, should contact the City Clerk no later than four days prior to the proceeding.

Any person may telephone the City's Answer Center at (305) 604-CITY (2489) for assistance; if hearing impaired, telephone the City's TTY number at 305-673-7218, and/or the Florida Relay Service numbers at 711, (800) 955-8771 (TTY) or (800) 955-8770 (VOICE) for assistance.

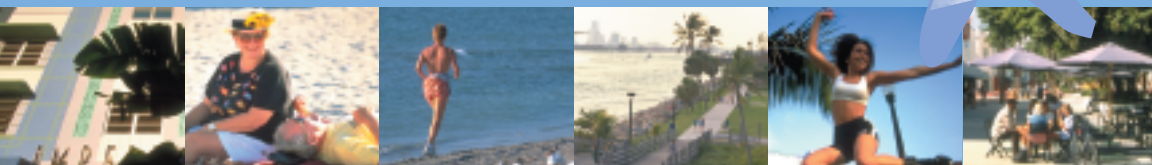




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Message from the Mayor and City Commission

Dear Resident(s):

In fulfilling our goal of "bringing people together," we feel it is important to introduce you to the people and departments responsible for providing the City services crucial to the upkeep and betterment of our community. The City Administration has compiled this helpful resource and information booklet in an effort to make local government more accessible. This booklet is one of many steps the city is taking to bring you the services you expect and deserve.

As the Mayor and City Commissioners of the City of Miami Beach, we encourage you to use it and contact us with your comments, questions and concerns. We would also like to take this opportunity to remind you of our open door policy and our commitment to providing excellent public service by putting you, our customers, first.

Sincerely,

Mayor David Dermer and Members of the City Commission





Message from the City Manager

Dear City of Miami Beach Resident,

As our City continues to grow into a vibrant community, it is important to note that our residents are the fabric of what makes Miami Beach such a wonderful place to live. It is with that premise that I created the Neighborhood Services Department, whose mission is to respond to the needs of our various neighborhoods by providing the highest quality service for our residents and ensuring customer satisfaction.

The intention of this resident guide is to make government services more accessible by providing information in an organized and easy-to-find format. This guide will help you navigate through the various services and resources offered by the City of Miami Beach ranging from hurricane preparedness and other life safety issues to cultural and recreational activities, as well as inform you of other services available throughout Miami-Dade County. In short, it is a user-friendly educational tool that provides an opportunity to learn more about the services and resources available to you and gain insight into how the City of Miami Beach works to improve the quality of life for all our residents.

I hope you find this guide to be a valuable and useful resource. If you have any questions or need any additional information about our services, please feel free to contact the City's Answer Center at 305-604-CITY (2489) or via the Internet at www.miamibeachfl.gov

Sincerely,

Jorge M. Gonzalez
City Manager



Our City

City of Miami Beach Mission Statement

"We are committed to providing excellent public service and safety to all who live, work, visit, and play in our vibrant, tropical, historic community."

Value Statements

We maintain the City of Miami Beach as a world-class city.

We work as a cooperative team of well-trained professionals.

We serve the public with dignity and respect.

We conduct the business of the City with honesty,
integrity, and dedication.

We are ambassadors of goodwill to our residents, visitors,
and the business community.



CITY OFFICIALS

Mayor David Dermer

City Commissioners

Matti Herrera Bower

Simon Cruz

Luis R. Garcia, Jr.

Saul Gross

Jose Smith

Richard L. Steinberg

City Manager

Jorge M. Gonzalez

City Attorney

Murray H. Dubbin

FACTS ABOUT

THE CITY OF MIAMI BEACH

Population: 89,819 (Census 2002)

Area: 7.1 square miles of land plus ten miles of water

Total Water Frontage: 63.26 miles

Weather: Average annual temperature of 75.3 degrees Fahrenheit

Surf Temperature: The average temperature of the Atlantic Ocean off Miami Beach's coast is approximately 74 degrees Fahrenheit

City Limits: Government Cut at the southern tip to 87th Terrace at the northernmost boundary and Biscayne Bay to the Atlantic Ocean

City Hall

1700 Convention Center Drive

Miami Beach, Florida 33139

305-604-CITY (2489) or 305-673-7000

www.miamibeachfl.gov



CITY GOVERNMENT OVERVIEW

Form of Government

Miami Beach operates as a "Council/ City Manager" form of government. The Commission consists of the Mayor and six Commissioners who serve as the policy making body of the City. Authority is vested in the Commission to enact ordinances, hold public hearings, approve contracts, establish the City's budget and tax assessments, and authorize construction of all public improvements. The Mayor and Commission are elected on a citywide, nonpartisan basis. Elections are held in odd-numbered years with the Mayor elected to serve two-year terms with a limit of three consecutive terms. Commissioners are elected to serve four-year terms with a limit of two consecutive terms. Commission terms are staggered so that not all Commissioners are up for re-election at the same time. On a rotating basis, the Commission selects one of its members to serve as Vice Mayor for a three-month term. The Mayor, who is the presiding officer at Commission meetings, may vote on all matters that come before the City Commission, but has no power of veto. The Commission appoints the City Manager and City Attorney. All other department heads are appointed by the City Manager with the consent of the City Commission.

The City Manager is vested with the responsibility to ensure that policies, directives, resolutions, and ordinances adopted by the City Commission are enforced and implemented. As the Chief Executive Officer, the Manager is responsible for providing executive-level leadership, vision and guidance to the organization, providing recommendations to the City Commission and implementing policy directives in an efficient and effective manner. In addition, the Manager is



responsible for the daily operations of the City, preparing and administering the budget, planning the development of the City, supervising City employees, interacting with citizen groups and other units of government, and is otherwise responsible for the health, safety, and welfare of the residents of and visitors to the City of Miami Beach.

Commission Meetings

Regular meetings of the Miami Beach City Commission are generally held every three weeks and are televised on Cable Channel 20 and webcast on the City's website Agendas (use and scheduling) are also available online and can be emailed to subscribers. For information contact the City Clerk's Office at 305-673-7411.

HISTORY OF MIAMI BEACH

Miami Beach is a city with an exciting past and equally enticing future. Beginning in 1879, Henry B. Lum arrived with his son Charles at the shores of what would later be known as the City of Miami Beach. The two were quite impressed by the fact that coconut palms were growing at water's edge. The Lums had visions of a great coconut plantation on the shores.

When Lum returned to South Florida in 1881, he and a group of investors, including John S. Collins, purchased large tracts of land from the federal government from between \$0.75 and \$1.25 an acre. Unfortunately, the Beach did not prove to be an ideal locale for growing the palms commercially and their plans were dashed.

Collins visited Miami in 1896 to check on his plantation investment. After a partnership disintegrated in 1907,

Collins became the sole owner of a five-mile strip of land between the Atlantic Ocean and Biscayne Bay (from approximately fourteenth to sixty-seventh streets). He decided to try his hand at growing avocados, bananas and mangoes as well as a host of vegetables.

Collins' family members, including son-in-law Thomas Pancoast, traveled to Miami Beach in 1911 to see what the patriarch was up to. At the time they arrived; The Biscayne Navigation Company was in full operation, running ferry boats from the mainland so that people could take advantage of the sun and surf. Bathing "casinos" were beginning to appear at the ocean's side.

The Collins family set up the Miami Beach Improvement Company, which was charged with making two major capital improvements: the first, a canal to be dredged through the mangroves from the Collins' farm to Biscayne Bay; the second, and loftier goal, a bridge to the mainland. Both projects were underway by 1912.



Lincoln Road, looking west from about Meridian

Coincidentally, Carl Graham Fisher was vacationing with his wife, Jane, across the Bay at about the same time. Collins acquired \$50,000 in much-needed capital from Fisher to finish the bridge, predecessor of today's Venetian Causeway, which was built in 1926. Collins had

sweetened the deal by deeding 200 acres of land to Fisher. He was also granted loans from the Lummus brothers (J.N and J.E.).

With this vital transportation link in place, Fisher began clearing the swampland and promoting Miami Beach as a tropical resort. With his financial backing and foresight, a great land sale began in Miami Beach.

Fisher wasn't content with the existing land, however. In 1913, he put John Levi in charge of dredging up Biscayne Bay and creating new islands to develop with his newest company, Alton Beach Realty.

Fisher and friend Jim Allison had made their first fortune with Prest-O-Lite, one of the first successful automobile headlights manufactured. The flamboyant Fisher is credited with bringing Miami Beach its first bathing beauties, an idea he capitalized on to focus attention on the oceanside village. He built golf courses and polo fields, tennis courts and grandstands to watch speedboat racing.

Fisher teamed up with public relations man Steve Hannegan to stage a host of daring publicity stunts over the years. Through their joint efforts, Miami Beach was on its way to becoming a household name.

The Lummus brothers had acquired most of the land in what is now the South Pointe area of the city, calling it Ocean Beach. They built the first sidewalks, paved streets and a roadway named Atlantic Boulevard, which later became one of the most famous streets



in the world - Collins Avenue.

On March 26, 1915, Alton Beach Realty, Ocean Beach Realty and the Miami Beach Improvement Company incorporated their respective territories into a new town called Miami Beach.

J.N. Lummus was elected as the community's first mayor.

The great land boom of the early '20s was still in progress in 1926, when South Florida was rocked by one of its worst hurricanes. More than 100 lives were lost in South Florida during that storm, along with millions of dollars in property damage. But the pioneers persevered and began to rebuild their city and their lives. Though it only took a few months to construct new homes and hotels, it took years for Miami Beach to recover economically.

The city ultimately evolved as a major convention destination and, when daily trans-Atlantic airline service was inaugurated, became an international resort as well. The advent of air conditioning changed the city's status from that of a winter-only retreat, shuttered during the summer months, to a year-round tropical resort.

Population figures tell Miami Beach's history as dramatically as any other. When incorporated in 1915, there were just over 100 people residing in Miami Beach. The first census in 1920, listed 644 residents. By 1940, the population expanded to 28,012. As of the 2000 census, there were 87,933 people residing year-round in this oceanfront community.

NEIGHBORHOOD SERVICES

The Neighborhood Services Department was created by the City Manager in 2001 to develop the City Commission's desire to focus on our neighborhoods and their needs. With the vision of being responsive to the needs of the neighbors by providing the highest quality of service and ensuring customer satisfaction, the Neighborhood Services Department has been established to improve public access to the City of Miami Beach government, enhance service delivery from all departments, align services with citizen needs, and increase involvement and participation by providing direct assistance and outreach to citizens. The Department is responsible for ensuring that residents receive prompt, responsive and courteous service that meets or exceeds their needs and addresses neighborhood concerns. The Department consists of the Office of Community Services, Code Compliance, Housing & Community Development, and Community Resource & Outreach.

The goals and objectives of the Neighborhood Services Department are to build neighborhood capacity, redesign public services and create a sense of community.

The Neighborhood Services Department is located at City Hall, 1700 Convention Center Drive.

Answer Center
1700 Convention Center Dr.
1st Floor
Telephone: 305-604-CITY (2489)
Fax: 305-673-7489
E-mail: neighborhoodservices@miamibeachfl.gov

Animal Care & Control

Living in this beautiful tropical and urban environment, residents are asked to be mindful of the needs of people and animals.

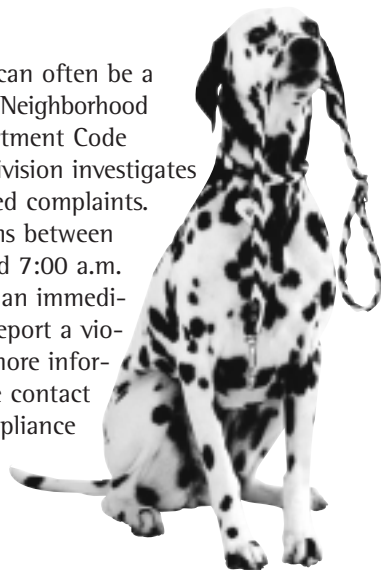
Animal Control

Miami-Dade County Animal Care and Control Division enforces and responds to annual rabies vaccinations, licensing requirements, stray animals, cruelty cases, and dangerous dogs. They will also remove small dead animals from the public rights-of-way. Miami-Dade County Ordinance also restricts the number of dogs per household to four (4). Animal Care and Control is located at 7401 N.W. 74th Street, Miami, Florida 33166.

Telephone: 305-884-1101
Monday – Friday 11:00 a.m. – 7:00 p.m.
Saturday and Sunday 12 noon – 5:00 p.m.

Barking Dogs

Barking dogs can often be a nuisance. The Neighborhood Services Department Code Compliance Division investigates all noise-related complaints. Noise violations between 11:00 p.m. and 7:00 a.m. are subject to an immediate fine. To report a violation or for more information, please contact the Code Compliance Division at 305-673-7555.



Dog Parks (also see Parks)

Because of health and hygiene issues, dogs are not allowed on our beaches. However, the City does have two "bark parks" for our four-legged friends to enjoy. These parks have designated fenced-in areas that allow for dogs to



roam freely and play with other dogs and are open from sunrise to sunset. "Bark Parks" are located at:

Flamingo Park
11 Street & Jefferson Avenue
Pinetree Park
4400 Pinetree Drive

Farm Animals

The City Code also prohibits any person from keeping, harboring or maintaining any farm animals within City limits.

If your neighbors are raising animals on their property, you can contact the Code Compliance Division.



Telephone: 305-673-7555

Fax: 305-673-7012

E-mail: codecomplianceemail@miamibeachfl.gov

Leash Law

The City Code prohibits any animal owner or person in control of an animal to permit the animal to run at large. All animals, when not on the premises of the owner or of the person in control, must be on a leash or contained in a carrier device and under control.

Licensing and Sterilization

Miami-Dade County Animal Services Care and Control will sterilize and license your dogs and cats. License tags for dogs are mandatory under law and are \$20 if sterilized or \$32 if not. License tags for cats are optional and are \$2 if sterilized and \$4 if not. Licenses may also be purchased from your veterinarian. The Animal Services Care and Control and Shelter is located at 7401 N.W. 74 Street, Miami, Florida 33166.

(Telephone: 305-884-1101, ext. 222)

Pit Bull Regulations

Pit bulls that have been brought into Miami-Dade County after August 1990, are illegal and their owners will be subject to severe civil penalties. All pit bulls must have been registered prior to August 30, 1990, with the Animal Care and Control Division. Owners are required to confine pit bulls indoors or in a secure enclosed and locked pen. Pit bulls must be muzzled when not confined to ensure the safety of any person or animal.

To file a complaint, contact the Code Compliance Division at 305-673-7555, via "A Better Place" online at www.miamibeachfl.gov or the Miami-Dade County Animal Care and Control Division at 305-884-1101.

Scoop-the-Poop

The "Scoop-the-Poop" Ordinance requires that every owner or responsible person of the animal to immediately remove and thereafter dispose of any fecal matter deposited by the animal on public or private property. This ordinance is enforced by the Police Department. To report violations, contact the Police Department's non-emergency number at 305-673-7900.

Spaying/Neutering

For information about spaying or neutering your animals, call 305-884-SPAY (7729).

Tags and Vaccinations

Every person that owns or keeps a dog or cat must have the animal vaccinated annually against rabies by a licensed veterinarian. Cat owners can voluntarily register their cats for a fee and a tag will be issued. Dogs must have a Miami-Dade license tag and must be worn by the dog at all times.

Automobiles (Also See Licenses)

Auto Tags

The State of Florida requires that you register your car immediately upon taking ownership of a vehicle, gaining employment or becoming a legal resident of Florida. The vehicle may be registered at any auto tag agency. Each vehicle may be subject to an initial registration fee of \$100 in addition to the title change and annual license tag renewal fee. Proof of insurance is also required. A vehicle owner is required to renew the vehicle registration during the renewal period, which begins 90 days prior to the owner's date of birth and ends on that day. The fee for the original registration is prorated on a monthly basis. County tag agencies operate from 8:30 a.m. to 4:30 p.m. Monday through Friday.

Miami-Dade County Tag Agencies:
Miami-Dade County Finance Department
Tax Collection Division – Auto Tag
140 W. Flagler Street, Room 101
Miami, Florida 33130
305-375-3591

South Dade Government Center
10710 S.W. 211 Street
(Cutler Ridge Blvd), Room 104
Miami, Florida 33189
305-232-3830
TDD: 305-372-6309

Private tag agency listings may be found in the Yellow Pages of the telephone book under "License Services." In addition, boats may be registered and titles transferred at these agencies.

Storage/Repair of Vehicle

The City Code prohibits individuals from repairing or storing vehicles in any residential area. Commercial vehicles of any kind are prohibited from being parked or stored in residential areas. Parking a fully operational, non-commercial

vehicle with a valid tag, in your driveway is allowed. However, if the vehicle does not have properly-inflated tires, or a current tag, or has other deficiencies that render it inoperable, it is considered derelict. The storage of derelict vehicles is prohibited.

To report a violation, contact the Code Compliance Division.

Telephone: 305-673-7555

Fax: 305-673-7012

E-mail: codecomplianceemail@miamibeachfl.gov



Beaches

The Miami Beach shoreline extends for 7.1 square miles of picturesque, sandy beaches. All beaches within

the City of Miami Beach are public. For your safety, the City of Miami Beach advises that all those wishing to enjoy the beaches do so in guarded areas.

Beach Patrol

The Beach Patrol currently guards twenty-six (26) locations. Lifeguard stands are located at Jetty Beach (South Pointe Park), and at 1, 3, 6, 8, 10, 12, 13, 14, 15, 17, 21, 29, 35, 41, 53, 64, 72, 74, 77, 79, 81, 83, and 85 streets. Lifeguards are on duty 9:30 a.m.–4:30 p.m. (October–February) and 9:30 a.m. – 6:30 p.m. (February – October). Beaches are closed from midnight – 5:00 a.m.

Beach Safety

It is important to check the lifeguard towers for our information flags and banners. Green signifies good swimming conditions and no reported hazards, red

means no swimming, and yellow is for caution. On occasion, depending upon the season, jellyfish, man-o-war or sea lice may be in the ocean. If you are stung by any of these, see the lifeguard for a remedy. Usually, vinegar, ammonia, or meat tenderizer can help. (Drug stores have other products that have proved to be soothing.)

Beachfront Concessions

Beachfront concession operators are prohibited from denying or limiting public access to any area of the beach under their control. There are many beachfront concession operators within the City. Most concessions include beach chair and umbrella rentals, food and beverage sales, while some have water sport rentals, such as wave-runners and jet skis.



Beachfront concessions may be found on the beaches east of many City parks, such as Lummus Park (5th to 15th streets on Ocean Drive), Pier Park (1st street and Ocean Drive), Ocean Terrace (76th to 77th street just east of Collins Avenue), and North Shore Open Space Park (79th to 86th Streets on Collins Avenue). Beachfront concessions may also be found on the beaches east of many oceanfront hotels from South Beach to North Beach.

Effective October 1, 2001, only beachfront upland owners may apply for beachfront concession authorization to operate a concession on the beaches east of privately-owned properties such as hotels and condominiums. The respective upland properties manage and

operate these concessions. Concessions at beaches east of publicly-owned lands, such as the city's parks, are generally initiated through a publicly-advertised competitive bidding process, and responsive bidders are subject to review and recommendation by an evaluation committee. All beachfront concessions are subject to compliance with the Rules and Regulations for Beachfront Concession Operations, copies of which are available in the Office of Asset Management.

For questions or information related to beachfront concessions you may contact the Office of Asset Management located at City Hall, 1700 Convention Center Drive.

Telephone: 305-673-7193

Fax: 305-604-2437

Beach Restrooms

Restrooms are located at: South Pointe Park, 3, 6, 10, 14, 46, 53, 72, and 83 streets.

Beach Showers

Showers are located at: South Pointe Park, 1, 3, 6, 8, 12, 13, 21, 29, 46, 53, 64, 72, 74, 79, 81, 83, and 85 streets.

Vehicles

Motorized vehicles are not allowed on city beaches. Launching boats and/or jet skis is also not permitted from the beach. Launching sites are located at various commercial rental sites only. Please consult your telephone directory for exact addresses. Please keep in mind that, because of health and hygiene issues, dogs are not permitted on our beaches. However, the City does have two "bark parks" for your dogs to roam freely. (see Animal Care /Control)

Lost and Found

Lost and Found on the beach is located at the Beach Patrol Headquarters located at 1001 Ocean Drive.

Telephone: 305-673-7714

Fax: 305-673-7717

Bidding and Contracting

(Procurement)

The Procurement Division is dedicated to providing professional and efficient purchasing services and supports the activities of the City of Miami Beach, which includes: financial responsibility and community service through contracting for all commodities, contractual services, and construction projects; by maintaining procedures which foster open competition, inspiring public confidence that all contracts are awarded equitably and economically; and the greatest possible value and quality in the services and products purchased, with timely delivery.

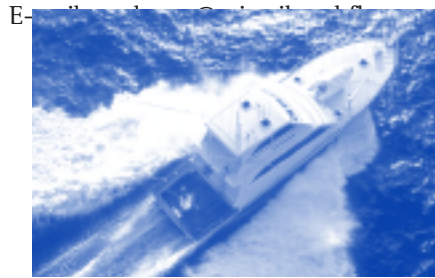
The City has contracted with BidNet as its electronic procurement service for automatic notification of bid opportunities and document fulfillment. You are encouraged to participate in this bid notification system. To find out how you can receive automatic bid notifications or to obtain a copy of any Bid or Request for Proposals (RFP), please visit the following website address: www.govbids.com/scripts/southflorida/public/home1.asp.

The Procurement Division is located at City Hall, 1700 Convention Center Drive, Third Floor, Miami Beach, Florida.

Telephone: 305-673-7490

BidNet: 800-677-1997 ext. 214

Fax: 305-673-7851



Boat Registration

The State of Florida requires that any boat that has a motor be registered. A valid out-of-state registration is recognized for up to 90 days in Florida. After that, Florida registration is required. Fees vary according to boat length. You should bring title and/or registration to the county tag agency to register your watercraft.

Miami-Dade County Tag Agencies:

Miami-Dade County Finance Department
Tax Collection Division – Auto Tag
140 W. Flagler Street, Room 101

Miami, FL 33130

Telephone: 305-375-3591

South Dade Government Center
10710 S.W. 211 Street (Cutler Ridge Blvd), Room 104

Telephone: 305-232-3830

TDD: 305-372-6309

Private tag agency listings may be found in the Yellow Pages of the telephone book under "License Services."

Boat Storage

The City Code prohibits boats and trailers in the front yard of residential properties. However, you may be allowed to store a boat within a side or rear yard on a paved permanent surface, as long as it is located behind the front building line of the main structure, screened from view,



and not blocking a public right-of-way or side or rear setback. It must not be visible from any public right-of-way or neighboring property.

To report a violation, contact the Code Compliance Division.

Telephone: 305-673-7555

Fax: 305-673-7012

E-mail:

codecomplianceemail@miamibeachfl.gov

Botanical Garden of Miami Beach

The Miami Beach Botanical Garden features a rich collection of subtropical palms and plants complimented by a diverse array of other interesting flora. Enjoy its first-class bromeliad collection, its carefully manicured Japanese Garden, a modest orchid collection, and over a dozen varieties of gorgeous subtropical palms thriving along with many other exotic plants including the famous "autograph tree." The Botanical Garden is located at 2000 Convention Center Drive across from Hall D of the Miami Beach Convention Center.

Operating Hours

Monday – Sunday

9:00 a.m. to 5:00 p.m.

Telephone: 305-673-PALM (7256)

E-mail:

ginformation@miamibeachbotanicalgarden.org

Website:

www.miamibeachbotanicalgarden.org

Boards & Committees

Boards and Committees provide a valuable service to the City of Miami Beach.

These volunteers give hundreds of hours of their own time and expertise to advise the City Commission on matters of particular concern.

How to serve

Any individual who would like to become more involved in municipal government need only to be a resident for a minimum of six months and/or demonstrate an ownership/interest in a business established in the City for a minimum of six months. Vacancies and positions on City boards and committees routinely become available. The City of Miami Beach is always seeking applicants interested in serving on a City Commission appointed board or committee.

For an application or for more information, contact the City Clerk's Office located at City Hall, 1700 Convention Center Drive, First Floor.

Telephone: 305-673-7411

TDD: 305-673-7218

Fax: 305-673-7254

E-mail: cityclerk@miamibeachfl.gov

Board and Committee Parking Permit

Board/Committee (citywide) parking permits are issued at 1130 Washington Avenue, 8th Floor. You must present your current letter of board appointment to obtain a citywide permit. Please contact the Parking Department at 305-673-7000 ext. 6049 to schedule an appointment.

Telephone: 305-673-7000 ext. 7505

Fax: 305-673-7254

E-mail: parking@miamibeachfl.gov

Building Department

The Building Department provides supervision of construction activities, acceptance of building permit applications, issuance of all building and trade



permits, verification of compliance with the Florida Building Code and enforcement of codes promulgated by regulatory agencies such as the Hotel and Restaurant Commission, Miami-Dade Environmental Resources Management, State Departments of Health and Professional Regulation, Board of Adjustment and the U.S. Army Corp of Engineers. Plumbing, building, electrical, elevator and mechanical officials inspect new and existing structures for compliance.

Building Permits

Building permits are required for new construction, additions, and alterations of commercial space, multi-family or single-family residence, or changes to an interior or exterior that will require construction, demolition, or rehabilitation of the space. This includes any electrical, plumbing, air-conditioning, heating, or other work. Obtaining permits assures that the work meets the Florida Building Code and all applicable regulations. The permit process offers the opportunity to have the plans reviewed by professional zoning and design review staff, as well as code administrators, and includes inspections by certified experts who will make sure that the work is safely and professionally completed.

Contractor Permits

The permit process requires that the contractor you select is certified, authorized, licensed and insured to perform the work and that the contractor has obtained all of the permits required prior to starting the work. To check if the contractor you selected has a valid Miami-Dade County license, you may call 305-375-2901. To check if your contractor has a valid state license, contact the Department of Business and Professional Regulation Construction Industry Licensing Board at 850-487-

1395 or visit their website at www.myflorida.com.

Examples of work requiring permits (not all-inclusive):

- Windows or doors installation
- Floors, wood and tile installation
- Electrical work
- Plumbing work
- Air-conditioning or heating work (Mechanical)
- Fences
- Signs (including window signs)
- Exterior or interior painting
- Sprinkler systems
- Pumps
- Pools/spas
- Roofing

Online Permit – www.miamibeachfl.org

To apply for a permit or obtain more information, contact the Building Department. The Building Department is located at City Hall, 1700 Convention Center Drive, second floor. The Building Department is open to the public between the hours of 8:00 a.m. to 5:00 p.m. Applications are available on the City's website at www.miamibeachfl.gov.

Telephone: 305-673-7610

TDD: 305-673-7015

Fax: 305-673-7857

www.miamibeachfl.gov

Business Assistance

The City of Miami Beach has undergone an incredible transformation in the last few years. Investors and entrepreneurs from around the world are enthusiastically seeking to capitalize on the City's success. A major reason for the City's success has been the high development standards that the City has maintained throughout the years to protect and enhance its beauty.

The Economic Development Division is available to provide assistance to new and existing businesses. The Division produces various publications including a Business Information Guide and provides information on eligible incentives, as well as the Façade Renovation Grant program. For more information contact the Economic Development Division, located at City Hall 1700 Convention Center Drive, third floor.

Telephone: 305-673-7193
TDD: 305-673-7217
Fax: 305-673-7772
E-mail: economicdev@miamibeachfl.gov

Bus Passes

(Also see Parking & Transportation)

Metro passes, reduced-fare permits and transit tokens are sold throughout Miami-Dade County for use on Miami-Dade Transit Buses. The following Miami Beach locations sell Miami-Dade County bus passes:

Hernandez Check Cashing
1458 Washington Ave.
305-531-7319

Mikols Liquors
211 71 St.
305-865-1128

Mount Sinai Hospital
4300 Alton Road.
305-674-2812

Popular Cash Express #11
506 Washington Ave.
305-604-3550

Popular Cash Express #13
1350 Washington Ave.
305-672-4117

Popular Cash Express #22
7345 Collins Ave.
305-864-8660

Lee Ann Drugs
955 Washington Ave.
305-531-1256

Zelicks Tobacco Co.
326 Lincoln Rd.
305-538-1544

You can also buy a Metropass or tokens at the Transit Information Center on the second level of Government Center Metrorail station (downtown Miami), Monday - Friday, 7:00 a.m. - 6:00 p.m., except major holidays; and at the Civic Center Metrorail station the last five weekdays of each month and the first weekday of the following month, from 7:30 a.m. - 4:30 p.m. (closes from 12 noon - 1:00 p.m.) You can also buy tokens from change machines in all Metrorail stations. For additional information, please call Miami-Dade County Customer Service at 305-770-3131, Monday through Friday, 8:00 a.m. to 5:00 p.m., email: transit@miamidade.gov or visit the Miami-Dade County website at www.miamidade.gov.

Golden Passport

If you are a senior citizen 65 years or older or a Social Security beneficiary and are a permanent Miami-Dade resident, you are eligible to ride transit free with a Golden Passport. If you are 65 or older, you'll receive a permanent card. Applicants under age 64 receive a card which expires annually. When applying for the Golden Passport, you must bring a current picture ID, a Florida's driver's license or a Florida ID as proof of age; a utility bill as proof of residency; and a current printout from the Social Security

Administration verifying eligibility.
Register at any of the following
five centers:

Transit Service Center
Government Center Metrorail Center
111 NW First St., Second Level
Monday-Friday, 8 a.m. to 4 p.m.

Little Haiti Transit Service Center
Edison/West Little River Neighborhood Center
150 NW 79 St., Room 300
305-795-1536
Monday-Friday, 8 a.m. to 4:30 p.m.

Transit Service Center
Team Metro Southland Mall
20502 S. Dixie Hwy., Suite 1623
305-234-1510
Monday-Friday, 8 a.m. to 4 p.m.

Transit Service Center
Team Metro University
1409 SW 107 Ave.
305-222-2133
Monday-Friday, 8 a.m. to 5 p.m.

Transit Service Center
Team Metro Northeast Skylake Mall
1658 NE Miami Gardens Drive
Monday-Friday, 8 a.m. to 5 p.m.

Cable Television

Miami Beach Television

Channel 20 is the City's government access television station and is available on the Miami Beach cable system 24 hours a day, seven days a week. Tune in to Miami Beach Television (MBTV) and watch the City working for you as it televises City Commission meetings and other important public hearings, as well as City of Miami Beach job announcements, other community items that may be of interest, community calendar and special announcements.

MBTV is located at City Hall, 1700 Convention Center Drive, third floor.
Telephone: 305-673-7000, Ext. 6299
Fax: 305-673-7254
E-mail: tv20@miamibeachfl.gov

Miami-Dade Television

Miami-Dade County also provides government access television on all cable systems throughout the County on channel 34. Miami-Dade Television (MDTV) carries County Commission meetings and important public hearings live, as well as a wide variety of public affairs programming. For more information please contact Miami-Dade County Communications Department at 305-375-2836 or visit the Miami Dade County website at: www.miamidade.gov

Cable Television Public Access

Miami-Dade County and Dade County Public Schools in partnership with Miami Dade Community College fund project Cable Tap, a studio producing show, free of charge, for local non-profit organizations. Twelve half-hour taped programs air three times a week for three months throughout Miami-Dade County on cable television community education WLRN channels 36 and 37. For more information please call Cable Tap at 305-995-2112.

To file a complaint about your cable television service, please contact the City Clerk's Office at City Hall, 1700 Convention Center Drive, first floor or call 305-673-7411. All technical problems and outages should be reported directly to Atlantic Broadband at 305-861-8069 or visit their website at www.atlanticbroadband.com.

Citizens' Academy

The City of Miami Beach Neighborhood Leadership Academy is a civic and public



information program designed for residents of Miami Beach. To become more knowledgeable about the services the City provides and how to become a participant in the diverse community. The Academy also affords city staff an opportunity to learn about our residents' needs. To register or for additional information, please contact the Neighborhood Services Department at 305-673-7077.

Residents are also able to register online at www.miamibeachfl.gov

City Clerk

The City Clerk serves as the Official Secretary for the City Commission and the Miami Beach Redevelopment Agency. The Office of the City Clerk is responsible for:

- transcribing, distributing and maintaining records of all Commission and Agency meetings;
- publishing notices of proposed and adopted ordinances, emergency ordinances and public meetings;
- maintaining a record of all City-owned property, including custody of all warranty deeds, easements, rights-of-way and abandonments;
- notifying appointees to City boards/committees and processing their annual financial disclosure forms;
- conducting City elections jointly with the Miami Dade County Supervisor of Elections;
- attesting to contracts and legislation executed by the City;
- coordinating on a citywide basis, the retention, storage, retrieval and destruction of public records in accordance with the State of Florida Public Records laws;
- providing administrative support for the processing of Administrative Hearings, Code/Fire/License Special Master cases, and Nuisance Abatement Board cases;

- conducting information research for City staff; and
- overseeing Miami Beach Television (MBTV).

The City Clerk's Office is located at City Hall, 1700 Convention Center Drive, first floor.

Telephone: 305-673-7411

TDD: 305-673-7218

Fax: 305-673-7254

E-mail: cityclerk@miamibeachfl.gov

Code Compliance

Maintaining your neighborhood and community's quality of life is the primary responsibility of the City's Code Compliance Division. Code Compliance monitors residential and commercial districts for potential violations of the City Code and is responsible for ensuring compliance. Common code violations include: zoning violations, minimum housing standards, property maintenance standards, noise ordinance, real estate signs, signs in right-of-way, all sign regulations, sidewalk cafes, occupational licenses, certificate of use, illegal vendors, regulations concerning the hours of construction, operating hours for night-clubs, bars, liquor stores; hours of liquor sale, and marine regulations.

Code Compliance Division routinely works with residents of the City and responds to requests for service. Code Compliance Officers ensure all requests are tracked and investigated individually. When a property owner refuses to comply with a city notice, a violation is brought before a Special Master who may impose fines of up to \$1,000 per day, if compliance is not attained. You are encouraged to report any potential violations. Code Compliance officers work to ensure that violations are corrected promptly. The Division

functions almost on a 24-hour basis. Code Compliance Division is located across from City Hall at 555 17th Street. To report a violation or for more information, contact the Neighborhood Services Department / Code Compliance Division at 305-673-7555.

Telephone (8:30 a.m. – 5:00 p.m.):

305-673-7555

After hours (After 5:00 p.m. on weekends):

305-673-7900

Fax: 305-673-7012

E-mail: codecompliance@miamibeachfl.gov

Know the City Code

Abandoned or Vacant Properties

Abandoned properties, if not properly maintained, can become an eyesore for the entire neighborhood and may pose safety concerns. Abandoned properties are those properties that are not maintained, left unprotected from the elements and/or left unsecured. Vacant under the City Code is defined as being without lawful tenant or lawful occupant or without a certificate of occupancy. Every owner of a vacant building, structure or lot shall keep the premises in clean and sanitary condition, including yards, lawns, courts, and driveways. The Code Compliance Division will seek compliance and have the property secured and maintained.

Chain Link Fences

Chain link fences are prohibited in any front yard, or on any yard facing a street or waterway. However, the City of Miami Beach may permit fences made of other materials such as steel, metal, aluminum, wood, concrete, or stone. For more information on obtaining a permit, contact the Building Department at 305-673-7587 or the Planning and Zoning Department at 305-673-7550.

Home-Based Businesses

The City's zoning ordinance allows some home-based businesses to operate in accordance with certain prescribed restrictions. Businesses must be conducted by telephone, computer or fax only. The City Code prohibits the parking of commercial vehicles in a single-family district. No business activity, such as the coming and going of customers or employees, is permitted in conjunction to a home-based business. There is a license fee to operate a home-based business and an occupational license must be also obtained for the specific type of business conducted. In order to apply for a home-based business license, you must have lived at the location for at least six (6) months. Occupational Licensing is located at City Hall, 1700 Convention Center Drive, first floor.

Occupational Licensing

Telephone: 305-673-7420

TDD: 305-673-7214

Fax: 305-673-7599

Maintenance

(Lawns, Yards, Sidewalks and Alleys)

City Code requires that exterior premises be maintained, and in a sanitary manner. Provisions of the code stipulates that front and back yards and the swale (grassy) area (between the sidewalk and the edge of the street) cannot be overgrown; hedges and other shrubs may not extend over the sidewalk, alley, or any other public right-of-way; and trash and debris should not be allowed to accumulate.

Minimum Housing Standards

The City of Miami Beach Code established minimum standards governing the condition, occupancy and maintenance of all buildings and premises, defining the responsibilities and duties of owners, oper-

ators, agents and occupants of any building, in order to protect the public health, safety, and welfare of all the people of the City of Miami Beach. Failure to comply with a Notice of Violation with respect to the Minimum Housing Standards will result in the case being forwarded to the Special Master. The Special Master has authority to impose daily fines of up to \$1,500 to ensure compliance.

Noise Ordinance

Code Compliance officers respond to concerns dealing with excessive noise violations. When Code Compliance Officers are not on duty, the Miami Beach Police Department responds to the complaint based on the priority of calls at the time. Noise complaints should be to the Police Department's non-emergency number (305-673-7900) after normal business or during normal business hours, Monday – Friday from 8:00 a.m. until 5:00 p.m., with the Code Compliance Division at 305-673-7555.

Prohibited Use of Residential Property

Residents are reminded that single-family homes may only be used as single-family detached dwellings, and therefore may not be leased for a period of less than six months or converted for multi-family use. A single-family home in a single family district rented out for a period of less than six months would be considered a hotel and would be in violation of the City Code. The Code further restricts more than three non-family members from residing in the same residence.

Property Leasing/Subleasing

Zoning ordinances prohibit leasing of maids quarters, garages, or other portions of a property in a single-family residential district to anyone other than a family member. The leasing of a single-family residence, condominium, or apart-

ment is restricted to a minimum of six (6) months. Single-family residences are restricted to having one kitchen. Fines up to \$5,000 have been imposed by the Special Master for homeowners found guilty of violating this provision of the zoning code.

Property Maintenance

The City Code requires that properties are properly painted and maintained, kept free of debris, overgrown grass and weeds, and free of graffiti. Property owners shall maintain their property to prevent them from becoming eyesores or from posing a safety concern for the community. The Code Compliance Division will take enforcement action to have the property maintained. Call us at 305-673-7555

Real Estate Signs

Real Estate signs advertising sale or rent of properties are not prohibited. However, a permit must be obtained from the City of Miami Beach, Occupational License Section, and the signs must meet color, size, and location requirements. For information and to obtain a permit, contact the License Division, Finance Department, City Hall, first floor. No signs may be placed on the public right-of-way (city property). If signs are observed on City property, the signs will be removed and a fine will apply for each sign will be imposed.

Right-of-Way Maintenance

Maintenance of the portion of the public right-of-way, including the sidewalk, the swale (grassy) area between the sidewalk and the edge of the street, and to the center line of any alley abutting a private property is the responsibility of the owner of the property adjacent thereto. This includes mowing the grass, trimming shrubs, and keeping the area free of trash and debris.

Satellite Dishes

Satellite dishes are allowed. However, permits must be obtained and the City of Miami Beach Planning and Building Departments must approve the location of the dish. Please see Building Department on Page 13 and Zoning Department on Page 60 for more information.

Street Vending and Performing

Street vending and street performing is permitted on Ocean Drive and Lincoln Road in designated areas. Special permits are available for street vendors and/or performers by filing an applica-



tion to the City Licensing Department. Non-profit vendors or street performers may submit an application on a quarterly basis to participate in a lottery for those designated

locations on Ocean Drive and Lincoln Road. For applications or further information, contact the Finance Department at 305-673-7466.

Housing and Community Development

Community Development leverages federal dollars for implementing housing and community development programs. The division works with community-based organizations to create jobs, provide public services, create affordable homeownership opportunities, and improve the city's infrastructure. The division also designs and implements projects and monitors the use of federal funds for community development programs such as the Community Development Block Grant (CDBG) Program and the

Emergency Shelter Grants (ESG) Program. For more information please contact the Community Development Division at City Hall, 1700 Convention Center Drive, third floor.

Telephone: 305-673-7260

TDD: 305-673-7217

Fax: 305-673-7772

Request for Services and Questions

Answer Center, the City of Miami Beach Information Service, is the easiest way to contact City Hall. Our friendly, bilingual operators will be happy to assist you with information, comments and even complaints. Customer service professionals are available at the City information booth on the first floor of City Hall and by calling the information request line. Once a request or complaint is filed, the system assigns a tracking number and directs the request to the appropriate department, and tracks the incident electronically until resolved. The Answer Center is located at City Hall, 1700 Convention Center Drive, First Floor.

Telephone:

305-604-CITY (2489)

E-mail: answercenter@miamibeachfl.gov

Computer Access

Access city government 24/7 at www.miamibeachfl.gov. Subscribe to the City's website to receive e-mail newsletter, commission agendas and more. The City's website, is a wealth of information and interactive functions for residents, visitors and businesses alike. The following e-government services are available online, and there are many more to come: utility bills payments, job opportunities with the City, request bid information and bid status, access the city code, apply for a Film Permit, down-

load city forms, request a resident or visitors guide, Building Department - information and forms, pay parking tickets, register your homeowners association and submit a request for service or information. Free public Internet access (city's portal) is available at City Hall lobby or public libraries.

(See libraries on page 34)

Telephone: 305-673-7040

Fax: 305-673-7049

E-mail: webmaster@miamibeachfl.gov

Consumer Services

The Miami-Dade County Consumer Services Department provides assistance to consumers through business regulation and licensing, educational programs, complaint mediation and consultation. The consumer hotline is available for all consumer-related complaints and information. The Consumer Services Department is located at 140 West Flagler Street, ninth floor, Miami, Florida 33130.

The Consumer Protection Division licenses and regulates the business practices of towing companies, motor vehicle repair shops and mechanics, water remetering, moving businesses, locksmiths, and cable companies.

The Division makes sure that citizens' rights are protected provided by business regulations and consumer protection laws. Inspectors conduct investigations and inspections, identify violations, and mediate consumer complaints. The Division also enforces consumer-related laws under Miami-Dade's Uniform Trade Standards Law; weights and measures for consumer commodities; packaging and labeling of food products; uniform meat identification; shelf life dating of perishable food products; the sale of Kosher food products; rental car business

requirements; gasoline price signage; cash register price displays; check cashing establishment price signage; dry cleaning complaints; price gender discrimination; warnings on shopping carts; and the availability of baby diaper changing accommodations in certain new facilities.

The Consumer Hotline receives all consumer complaints and inquiries and provides general consumer advice.

Consumer Hotline: 305-375-3677

Business Licensing: 305-375-4222

TDD: 305-375-4177

Fax: 305-375-4120

Website: www.miamidade.gov

Miami-Dade County also has the Consumer Advocate Office that takes legal action against violators of consumer protection laws based upon the investigative findings of their inspectors. The Consumer Advocate Office also conducts consumer educational programs, "How-to" workshops on the small claims court process and other events throughout the year. The Office is located at 140 West Flagler Street, Room 903, Miami, Florida 33130.

Consumer Advocate: 305-375-4199

The Passenger Transportation Regulatory Division regulates for-hire vehicles in Miami-Dade County. It licenses and inspects all taxis, limousines, passenger motor carries (including jitneys), non-emergency medical vehicles, special transportation service vehicles and private school buses. It also licenses the chauffeurs for these vehicles. The Division also regulates emergency ambulance services provided by private companies and public agencies. This Division is located at 140 West Flagler Street, Room 904, Miami, Florida 33130.

Regulatory Division: 305-375-2460
For-Hire Vehicle Inspection Station: 305-638-5786
Ambulance regulation: 305-375-4176,
Ext. 854

CONVENTION CENTER

MIAMI BEACH CONVENTION CENTER

Spanning four city blocks in the heart of Miami Beach - only minutes from Miami International Airport and area hotels - adjacent to the fun and excitement of Lincoln Road, the Art Deco District, and the Jackie Gleason Theater of Performing Arts. Numerous conventions, trade shows, consumer shows, meetings, sporting, cultural and religious events are held throughout the year, such as the South Florida International Auto Show, Miami International Boat Show, Antique Show, and Home Show, among others.

Expanded and renovated in 1990, bringing the capacity to 502,000 square feet of prime exhibit space, the Miami Beach Convention Center is designed and constructed in Miami Beach's signature Art Deco motif. The building houses four separate convention halls of approximately 125,000 square feet each under one roof, capable of acting independently or as one immense unit. Parking is available at the 800-space parking lot adjacent to the Convention Center, and the 2,000-space parking area one block away. For additional information, please contact the Miami Beach Convention Center, 1901 Convention Center Drive, Miami Beach, Florida 33139.

Phone: 305-673-7311
Fax: 305-673-7435
Ticket Sales: 305-673-7300
E-mail:
mbccinfo@miamibeachconvention.com
Website: miamibeachconvention.com/

Cultural Affairs/Venues

ArtCenter/South Florida

ArtCenter/South Florida, a not-for-profit organization, provides affordable work-space for outstanding visual artists in all stages of career development; offers access to resources and support; creates opportunities for experimentation and innovation; and encourages the exchange of ideas across cultures and artistic disciplines. View professionally curated shows in the gallery, free of charge.

The ArtCenter is located at 800 Lincoln Road, Miami Beach, Florida 33139.

Telephone: 305-674-8278

E-mail: info@artcentersf.org

Website: www.artcentersofla.com

Art in Public Places Program

The City of Miami Beach established an Art in Public Places program in 1984, following the example of successful programs in other cities. By ordinance, 1.5 percent of the cost of city-owned construction projects is set aside for "works of art in public places other than museums which enrich and give diversion to the public environment."

To carry out this mandate, six citizens of Miami Beach with special expertise and experience in the arts are appointed by the City commissioners to the Art in Public Places Committee. For additional information, please contact the Tourism and Cultural Development Department at City Hall, 1700 Convention Center Drive, Miami Beach, Florida 33139.

Telephone: 305-673-7577

Bass Museum of Art

The purpose of the Bass Museum of Art is to collect, preserve, exhibit, and interpret the visual arts for the residents and visitors of the city, the county and the region, as well as an international community of scholars and art connoisseurs. The muse-

um achieves its purpose by developing and mounting exhibitions from its permanent collection and creating and presenting loan exhibitions from national and international collections, stimulating tourism, and providing an important cultural destination for the city. Essential to this function is the creation of educational programs related to the exhibitions. Central to its mission are the needs of the region's ethnic constituencies, students, and the artistic community.



For information on exhibitions, concerts, classes, lectures, tours, workshops, and more, contact the Bass Museum of Art, located at 2121 Park Avenue, Miami Beach, Florida 33139.

Telephone: 305-

673-7530

Fax: 305-673-7062

Email: info@bassmuseum.org

Website: www.bassmuseum.org

Colony Theatre (currently under renovation)

Within walking distance from the Miami Beach Convention Center, this theater is the home to local performing arts organizations, national productions and film and television shows. The Colony Theatre is located on Lincoln Road at 1040 Lincoln Road, Miami Beach, Florida 33139.

Telephone: 305-674-1026

Cultural Arts Council

The Miami Beach Cultural Arts Council (CAC) supports excellence in artistic expression through grants, advocacy, and cultural tourism and marketing initiatives. The CAC grants funds to local

not-for-profit arts groups and promotes Miami Beach worldwide as a cultural destination. The Miami Beach Cultural Arts Council is located at 555 17 Street (courtyard entrance) Miami Beach, Florida 33139.

Telephone: 305-673-7577

Fax: 305-673-7063

Website: www.miamibeachfl.gov

Miami Beach Festival of the Arts

The City, in partnership with the North Beach Development Corporation, produces the annual Miami Beach Festival of the Arts at Ocean Terrace each February. For highlights of last year's festival and information regarding the upcoming event, please contact the Tourism and Cultural Development Department or North Beach Development Corporation.

Tourism and Cultural Development Department

Telephone: 305-673-7577

Fax: 305-673-7063

North Beach Development Corporation

Telephone: 305-865-4147

Fax: 305-865-4175

Email: nbdc@bellsouth.net

Website: www.gonorthbeach.com

Holocaust Memorial

The Holocaust Memorial was conceived by South Floridas 's Holocaust survivors, at one time the largest such group in the world, and funded by a private, non-profit organization. Considering the rich cultural influence of Miami Beach's Jewish population, as well as the history of Miami as a place of refuge, the Holocaust Memorial underscores the strength and understanding of this city's culture. This memorial is a tribute to the six million Jewish victims of Nazi terrorism before and during World War II. The Memorial was dedicated on

February 4, 1990 and its grounds include eleven areas: The Beginning, The Arbor History, A Garden of Meditation, The Dome of Contemplation, The Lonely



Path, The Sculpture of Love and Anguish, The Series of Vignettes, Sensing Both Love and Fear, The Memorial Wall, The Final Sculpture and Never Shall We Forget. The Memorial is open daily from 9:00 a.m. to 9:00

p.m. at 1933-1945 Meridian Avenue, Miami Beach, Florida.

Website: www.miamibeachfl.gov/newcity/tourism/holocst.asp

Telephone: 305-538-1663

Jackie Gleason Theater of Performing Arts

The theater was named in memory of the late comedian, Jackie Gleason. "The Great One's" nationally televised show was staged at the facility from 1964 to 1971 when it was known as the Miami Beach Auditorium. A variety of performances are presented at The Gleason, including Broadway shows, ballet, opera and concerts.

The Theater is also the site of the city's Walk of the Stars, featuring the hand and footprints of such notables as George Abbott, Sergio Franchi, Carol Channing, Leslie Uggams, Anthony Quinn, Andy Garcia, Arturo Sandoval, Joan Rivers, Kelsey Grammar and many others.

The Jackie Gleason Theater has 2,705 seats using an orchestra and mezzanine seating plan with a flexible hydraulic orchestra pit. Additionally, there are three private rooms available to host catered

events. The theater has a separate Box Office, concession and novelty stands, and valet parking available. There is also a municipal parking lot directly across from the theater.

Miami Beach senior citizens and students may receive up to an 80 percent discount on prices. Tickets go on sale the third or fourth Monday of the month for next month's shows. Photo ID with proof of age, matriculation in school, and residency required. Miami Beach students may purchase remaining tickets on the following Tuesday for the same discount. School ID required.

The Jackie Gleason Theater is located in the heart of the historic Art Deco District in Miami Beach. The theater is also walking distance to Lincoln Road, world-famous restaurants, shops, and colorful art galleries.

Theater Box Office Hours: Monday - Friday, 10:00 a.m. - 5:30 p.m. The Theater is located at 1700 Washington Avenue, Miami Beach, Florida 33139. For complete directions or more information about events or shows please contact the Theater directly.

Major credits cards are accepted at the box office. Tickets are also available at all Ticketmaster outlets, Dade 305-358-5885, Broward 954-523-3309, Palm Beach 561-966-3309. (For additional information and special requests please contact the Theater directly.

Telephone: 305-673-7300

Website: www.gleasontheater.com

Jewish Museum of Florida (Sanford L. Ziff)

Housed in a beautifully restored synagogue built in 1936, the building has 80 stained-glass windows and Art Deco

chandeliers. Enjoy the Time Line Wall of Jewish History, films and museum store. The core exhibit, MOSAIC: Jewish Life in Florida, depicts the Florida Jewish experience since 1763 and features more than 500 photos and artifacts. The museum is located 301 Washington Avenue, Miami Beach Florida 33139.

Telephone: 305-672-5044

Website: www.jewishmuseum.com

Hours: Tuesday – Sunday 10:00 a.m. – 5:00 p.m. Closed Mondays and Jewish Holidays.

Lincoln Theatre

The Lincoln Theatre was designed as a Wometco movie house in 1935 by prominent developer Robert E. Collins and nationally popular architect Thomas W. Lamb, designer of more than 300 entertainment buildings. A classical example of the Art Deco streamline modern style of architecture, the Lincoln Theatre features elaborate, stylized floral bas-relief panels, a typically modern rounded corner and pronounced eyebrows. The Lincoln Theatre is home to the New World Symphony and presents national, international and local performing groups. The Theatre is located at 541 Lincoln Road, Miami Beach, Florida 33139.

Telephone: 305-673-3330

E-mail: email@nws.org

Website: www.nws.org

Miami City Ballet

A world-class ballet company performing a repertoire of works by classical and contemporary choreographers. The Miami City Ballet School, which opened in Miami Beach in January 1993, trains students for professional careers in ballet. The School has an enrollment of 400 students, and no child of talent is



turned away for lack of funds.

In January 2000, Miami City Ballet moved into its new home, a custom-built facility, believed to be only the second ground-up construction in America for a professional ballet company. The three story, 63,000 square foot building houses the professional company, school, administrative and production offices, costume shop and storage. It was built with support from the City of Miami Beach, State of Florida, and the private community.

Designed by Miami's ARQ, formerly ARQUITECTONICA, the structure faces onto Collins Park, the Atlantic Ocean and the Bass Museum. The Ballet is part of the "Collins Park Cultural Campus," site of the expanded Bass Museum, new Regional Library and New World Symphony musicians residence. The ballet is located at the City's Collins Cultural Campus at 2200 Liberty Avenue, Miami Beach, Florida 33139.

Telephone: 305-532-4880

E-mail: admin-fin@miamicityballet.org

Website: www.miamicityballet.org

Miami Design Preservation League Art Deco Museum

The Art Deco Museum and Welcome Center shop are must see stops for all who want to experience the Art Deco Historic District, its design origins and history. The Art Deco Museum offers an introductory video to Miami Beach's famed architecture, architectural tours, lecture and film pavilion, children's

discovery area, interactive building database, and will be the future home of the Barbara Baer Capitman Archives and Study Center. Built in 1954 By Leonard Glasser, this Miami Modern Style building houses the Miami Design Preservation League's offices, Art Deco Weekend Festival offices, the Art Deco Museum and Art Deco Welcome Center within a 5,000 sq. ft. ocean-front, park setting in the epicenter of Miami Beach's Architectural Historic District.

Telephone: 305-672-2014
Fax: 305-672-4319
E-mail: info@mdpl.org
Website: www.mdpl.org

New World Symphony

The New World Symphony is dedicated to the artistic, personal and professional development of outstanding instrumentalists. The NWS fellowship program provides top graduates of music programs here and abroad the opportunity to enhance their musical education with the finest professional training. Under the artistic direction of Michael Tilson Thomas, the program offers in-depth exposure to traditional and modern repertoire, with the active involvement of leading guest conductors, soloists and coaches. The relationships with these artists are extended through NWS' pioneering experimentation with distance learning via Internet2.

The local performance season includes a series of full-orchestra concerts, chamber music, family-oriented concerts, open rehearsals, and free concerts. The New World Symphony is housed at the Lincoln Theatre at 541 Lincoln Road, Miami Beach, Florida 33139.

Telephone: 305-673-3330
E-mail: email@nws.org

Website: www.nws.org

The Wolfsonian Museum/ Florida International University

The Wolfsonian-FIU Museum, located in the heart of historic Miami Beach, has a fascinating collection of objects from the modern era (1885-1945) and focuses on how art and design shape and reflect the human experience. The museum further engages the visitor by complementing its collection with thought-provoking discussions of the context and connection among its objects. The Wolfsonian is located at 1001 Washington Avenue, Miami Beach, Florida 33139.

Telephone: 305-531-1011
Website: www.wolfsonian.org

Hours: Galleries and Museum Shop
11:00a.m. - 6:00p.m. Saturday, Monday, Tuesday, and Friday
11:00a.m. - 9:00p.m. Thursday
12:00p.m. - 5:00p.m. Sunday

Closed Wednesday and the following holidays: Thanksgiving Day, Christmas, New Year's Day, and Independence Day (July 4).

Employment (Human Resources)

The City of Miami Beach employs nearly 1,800 people in over 300 classifications throughout the City. The widely diverse workforce performs various functions ranging from that of the City Manager to summer recreation counselors. Employees find working for the City of Miami Beach both challenging and rewarding. Depending upon the position, employees may enjoy benefits including health, life and disability insurance, sick and vacation pay, attractive pension/

retirement benefits and more.

The City's Human Resources Department coordinates all employment-related matters for the City, all job applications, employee benefits, pensions and performs screening, interviews, and background examinations for potential employees.

Many on-the-job training programs are offered to City employees. Classes ranging from business writing to computer training are provided so they can perform their duties efficiently and effectively.

How to Apply

The first step in finding employment with the City of Miami Beach is to find what positions are available. The City's website and Cable Channel 20 list available positions, job requirements and salaries. You can also call the job hotline at 305-673-7777. If you feel you meet the requirements, simply follow the instructions listed under each position and you may be on your way to a rewarding career in public service!

Each advertisement will specify whether you can submit a resume or application for the position you are interested in. Background testing is conducted on all successful applicants prior to employment. The Human Resources Department is located at City Hall, 1700 Convention Center Drive, Third Floor.

Job Hotline: 305-672-7777

Telephone: 305-673-7524

TDD: 305-673-7213

Fax: 305-673-7529

E-mail: humanresources@miamibeachfl.gov

Environmental Issues

The quality of life within the City of Miami Beach is closely linked to our environment. Water quality contributes substantially to our quality of life.

The mission of the Environmental Resources Management Division is to preserve, protect, restore and enhance the environment of the City of Miami Beach through the management of regulatory compliance programs for the City's drinking water and stormwater systems, pollutant storage tanks and maintenance facilities; implementation of natural resource protection programs and coastal resource management programs; waterway and shoreline restoration projects; and through the development of habitat restoration, urban greenspace creation, and public access enhancement projects.



The Miami Beach Environmental Resource Management Division routinely coordinates with Miami-Dade County's Department of Environmental Resource Management to maintain environmental standards throughout the City. For more information about any issues or programs or to report other environmental problems, please contact the Environmental Resources Management Division located at City Hall, 1700 Convention Center Drive, fourth floor (Public Works Department).

City of Miami Beach Environmental Resource Division

Hours: Monday-Friday, 8:30 a.m. to 5 p.m.

Telephone: 305-673-7230

After hours, weekends & holidays

305-673-7025

Fax: 305-673-7028

Miami-Dade County Department of Environmental Resources Management manages, restores and protects Miami-Dade's environment, focusing on such issues as air, drinking water and surface

water quality monitoring, manatee protection, beach renourishment and habitat restoration. The Department provides on-the-scene emergency response coordination for hazardous material and other incidents, regulates water and sewer utility companies, monitors industrial and commercial sources of air and water pollution, preserves tree resources and environmentally sensitive lands and enforces local, state and federal environmental standards. The Department of Environmental Resources Management is located at 33 S.W. 2nd Avenue, Miami, Florida 33130.

Miami-Dade County Department of Environmental Resource Management
Telephone: 305-372-6789
24-Hour Environment Emergency
Hotline: 305-372-6955
Website: www.miamidade.gov

Entertainment Industry

The City of Miami Beach is home to the Latin American headquarters of many multinational music, television and new media industries, as well as dozens of modeling agencies and production companies. To open an entertainment office in the City all of the applicable procedures to opening a business must be followed. The Economic Development Division's Entertainment Office is available to assist entertainment industry businesses with relocation needs. This office conducts an annual inventory and industry needs assessment, and also publishes the Miami Beach Office Market, an annual publication that profiles office building developments in the City. The Economic Development Division is located at City Hall, 1700 Convention Center Drive, third floor.

Telephone: 305-604-2477
Fax: 305-673-7772



E-mail: dennisleyva@miamibeachfl.gov

Fire Services

The Fire Department is responsible for fire suppression, emergency medical response, fire prevention and inspections, emergency preparedness for all catastrophes, and fire safety education. Emergency services are delivered from four fire facilities strategically located to provide the best possible response times to citizens 24 hours per day throughout the year. Additional fire and emergency medical services are placed in service during special events. Fire prevention, inspection services and plans review for new construction and major renovation are provided through the Fire Prevention Division during the week, with voluntary after hours and weekend services available. Public education is also provided for hurricane preparedness, training presentations, and evaluation of child safety seats, replacement and installation. The Fire Department participates in Community Emergency Response Training (CERT) and Neighborhood Leadership Academy classes.

All Miami Beach Fire Stations provide safe haven for runaways through "Safe Place", and serves as a drop off haven for newborns less than three days old through the "Stork Nest" program.

Free blood pressure checks are available at all stations between the hours of 9:00a.m. to 5:00p.m.

The Miami Beach Fire Department (Administrative Office) is located at 2300 Pine Tree Drive, Miami Beach, Florida 33139.

Fire or Emergency Medical Service: 911
Fire Administration/Information: 305-673-7120
Fax: 305-673-7881
Rescue Administration: 305-673-7130

Fire Prevention: 305-673-7123
Fire Inspections/Plans Review:
305-673-7123
Public Education/Presentations:
305-673-4935
Child Safety Seat Inspection:
305-673-4935

Fire Station 1
305-673-7135
1051 Jefferson Avenue

Fire Station 2
305-673-7171
2300 Pinetree Drive

Fire Station 3
305-673-7179
5303 Collins Avenue

Fire Station 4
305-673-7136
Currently Under Construction

Garbage/Trash Collection (Sanitation Services)

The Sanitation Division of the Public Works Department is responsible for the collection and disposal of residential garbage, trash and refuse generated at municipal buildings; the residential recycling program; sanitation inspections; street sweeping on public rights-of-way and collection and disposal of litter from public litter bins. Collection and disposal services for residential garbage, as well as residential recycling, are provided by Miami-Dade Waste Management (MDWM) on a contractual basis to the City. The City provides mobile and manual street sweeping and litter control programs.

Contact the Sanitation Division for information on the disposal of garbage and refuse in residential areas, requirements for picking up garden/yard waste materi-

als, disposal of discarded appliances, furniture, metals and junk, and designated refuse areas for private refuse containers at 140 MacArthur Causeway, Miami Beach, Florida 33139.

Bulky Waste Appointments Contact Number 305-471-4444. Residents should continue to contact Sanitation Main Telephone Number 305-673-7616 or the Answer Center 305-604-CITY.

Residential/Garbage Trash Collection
Material that results from general house-keeping and fits in your garbage can will be collected from the back or side yard two times per week. MDWM will collect residential waste from back or side yard. Cans or bags cannot weigh more than 50 pounds. Please place all garbage in garbage bags inside your garbage can. Only material placed in the garbage can will be removed.

It is important to remember that you may not place your garbage out for collection more than 24 hours before your scheduled pick-up. If a scheduled pick-up is missed, please contact the Sanitation Division at 305-673-7616 before 5:00 p.m. in order to have it collected.

Route Information Garbage/Trash

South Beach

(Biscayne Street to 41 Street, including islands)
Monday - Solid Waste Only

Thursday - Solid Waste and Yard Trash
Middle Beach

(41 Street to 67 Street)

Tuesday - Solid Waste Only

Friday - Solid Waste and Yard Trash

North Beach

(67 Street to 87 Terrace)

Wednesday - Solid Waste Only

Saturday - Solid Waste and Yard Trash

Garbage will not be collected on Thanksgiving Day, Christmas Day and Independence Day (July 4). Collection will resume on your next scheduled pick-up day.

Yard Waste

This is material resulting from yard maintenance including tree and shrub trimmings, grass clippings and palm fronds. All material must be placed in a container or bundled and weigh less than 50 pounds. This material must be placed at the curb no earlier than 24 hours prior to your second pickup day. Gardeners must remove yard waste immediately following the work performed and properly dispose of the yard material.

Illegal Disposal

All residents should be advised that under the City of Miami Beach Code, the illegal disposal of garden trash, tree and shrubbery trash, and special handling trash is a violation of the city code, and may result in the issuance of citations. Violators caught illegally dumping will be billed for all fines, trash/waste removal charges including labor, equipment and dumping fees, and an administrative charge. Interest will accrue at 10% per annum until paid as provided by the City Code. Unpaid charges may result in a lien placed on your property.

Bulky Waste

Remember to call MDWM first to schedule an appointment before you set any bulky waste at the curb. By setting your bulky waste out the night before your scheduled pick-up, the City will remain clean and neat. We all want to keep Miami Beach clean! You simply call MDWM's Customer Care Line to schedule

your pick-up within seven working days; your items will be picked up on the day of your appointment. The Customer Care Line can be reached at 305-633-2700.

Each residence is entitled to four, free on-call bulky waste collections (pick-ups) per calendar year. You may set at the curb any of the items listed below. One bulky waste pick-up is equal to twenty-five (25) cubic yards. You may use more than one of your pick-ups at a single time. Twenty-five (25) cubic yards would look like twenty-five (25) washing machines either in a single row or twelve (12) washing machines stacked two high. Once a resident has used up all four bulky waste pick-ups, additional pick-ups may be scheduled at \$20 per cubic yard. This is called a "special" pick-up and can be scheduled the same way you schedule a bulky waste pickup.

Bulky waste can be any of the following materials: large cuttings of bushes or tree limbs, which are a part of normal yard maintenance, which cannot be placed in a container or bundled. They cannot exceed six (6) feet in length. White goods such as discarded ranges, water heaters and other similar domestic appliances, remodeling and home repair trash from self-performed improvement project including carpeting (cut to lengths of six feet or less), dry wall and lumber not exceeding five feet in length or 40 pounds, furniture such as sofas, chairs and mattresses.

Bulky waste does NOT include: (1) Debris resulting from tree removal, land clearing and building demolition. (2) Automobiles and automotive components, boats, tires, batteries, biological wastes. (3) Any debris resulting from work done by a contractor.

Recycling

Recyclables are collected every Wednesday from your curbside. Newspapers, cardboard and other paper products should be placed in the blue bins. The green bins are for clear glass food and beverage containers; aluminum and metal food and beverage cans; and plastic containers. Please leave these green and blue bins at your curbside by 7:00 a.m. To order these blue and green bins please contact MDWM at 305-638-3800. It may take up to three (3) weeks for delivery therefore, please use brown bags until your bins are received.

How to Report Illegal Dumping

To report illegal dumping in your neighborhood, contact the Sanitation Division at 305-673-7616, Monday through Friday between 8:00 a.m. and 5:00 p.m., or after hours, weekends and holidays the Public Works Service Center at 305-673-7625

Housing Programs

(Also See Community Development)

The Housing Division has developed and established a variety of programs to upgrade the housing stock of the city and to provide quality affordable housing, with emphasis on rehabilitation and the preservation of the historic character of neighborhoods. The City operates these programs in collaboration with community-based organizations, community development corporations, not-for-profit organizations, and for-profit housing providers. The services are provided citywide utilizing funding from the U.S. Department of Housing and Urban Development (U.S. HUD) through the Community Development Block Grant (CDBG) and the HOME Investment Partnerships (HOME) Program, as well as funding from the State of Florida through the State Housing Initiatives

Partnership (SHIP) program.

The Housing Division is located at City Hall, 1700 Convention Center Drive, third floor.

Telephone: 305-673-7260

TDD: 305-673-7217

Fax: 305-673-7772

Email: HCD@miamibeachfl.gov

Multi-Family Housing Rehabilitation Program

The Multi-Family Housing Rehabilitation Program provides matching grants to property owners for the rehabilitation of multi-family buildings in Miami Beach. The City matches up to 50 percent of the rehabilitation costs. After completion of the rehabilitation, 51 percent of the units are maintained as affordable rental units for a period of five (5) years. For additional information and a copy of the guidelines for the program, please contact the Housing Division at 305-673-7260.

Owner Occupied Housing Rehabilitation Program

The Owner Occupied Housing Rehabilitation Program provides assistance to income-eligible homeowners to rehabilitate their homes. Eligible participants must reside in their homes. For additional information and a copy of the guidelines for the program, please contact the Miami Beach Community Development Corporation at 305-538-0090.

HOME Program: Acquisition and Rehabilitation Initiatives

The City publishes an annual Notice of Funding Availability (NOFA) for the HOME Investment Partnerships (HOME) Program. Funds may be utilized for acquisition and/or rehabilitation of multi-family buildings to provide affordable rental units or home ownership

opportunities. For additional information, please contact the Housing Division at 305-673-7260.

SHIP Program

The City publishes an annual Notice of Funding Availability (NOFA) for the State Housing Initiatives Partnership (SHIP) Program. Funds may be utilized for the rehabilitation of units being acquired in conjunction with a home ownership assistance program. For additional information, please contact the Housing Division at 305-673-7260.

Home Buyer Assistance Program

The Home Buyer Assistance Program provides assistance to income-eligible homebuyers in the form of silent mortgages, down payment and closing costs assistance, and home ownership counseling. The program also provides assistance for the rehabilitation of the units being acquired. For additional information and a brochure of the program, please contact the Miami Beach Community Development Corporation at 305-538-0090.

Fair Housing

The Housing Opportunities Project for Excellence (H.O.P.E.), Inc. implements a fair housing educational campaign in close cooperation with the City. Annually, HOPE conducts nine fair housing education outreach workshops for housing providers, community groups, and residents. For additional information on fair housing issues, please contact the Housing Division at 305-673-7260.

The Miami Beach Housing Authority

The Housing Authority of the City of Miami Beach is an independent authority that assists low-income persons to receive financial assistance through the private housing market and a variety of


affordable housing programs. The most well-known program is Section 8 rental assistance, designed to assist very low-income and low-income families with rental payments. For more information on Section 8 or any of the Housing Authority's programs, please contact the Authority at 200 Alton Road, Miami Beach, Florida 33139.

Telephone: 305-532-6401

Facsimile: 305-674-8001

E-mail: ed@mbha.org

Hurricane Preparation



Hurricane season runs from June 1 through November 30, each year. The City of Miami Beach urges everyone to be prepared to evacuate Miami Beach as soon as an evacuation order is issued. Once an evacuation order is given, Police and Fire persons will not provide service. Miami Beach is an evacuation zone in all categories of hurricanes (1 – 5). Here are some tips to follow before, during an evacuation and after a hurricane.

CERT (Community Emergency Response Teams)

Miami Beach is part of a national network of Community Emergency Response Team (CERT) communities. The program is designed to help neighborhoods prepare for and respond after catastrophic disasters such as hurricanes, tornadoes and other major emergencies. Volunteers are trained in basic disaster survival and rescue skills that improve the ability of citizens to survive until responders or other assistance arrives. The City of Miami Beach offers CERT training to Miami Beach residents. Contact the Fire Department at 305-673-1085 or sign up online at www.miamibeachfl.gov.

Before a Hurricane

Special Needs Registration

Residents that require special care and/or special transportation need to register with the Miami-Dade County Emergency Evacuation Assistance Program immediately. The number is 305-513-7700, 305-468-5402 TDD (hearing impaired) or via the Internet at <http://www.miamidade.gov/oem/>.

Inspect Your Home

Inspect your roof for proper overflow drainage, especially on flat roofs. Make sure that all drains are clear of debris. Check for loose rain gutters and drain spouts. Remove all debris, leaves, toys, patio furniture, etc. from drains. Trim tree limbs and dead wood. Trimming should be done prior to hurricane season, not when a storm is approaching. If trimming near power lines, call FPL to turn your power off first. FPL will also trim around its lines to prevent power outages. Check your shutters. Do a dry run especially if you bought a new house or new shutters. It is important to remember to remove any loose debris from your property.

Have a Family Disaster Plan

In the event of a disaster, you should plan in advance where you will stay, how you will get there and what supplies you will take. Consider the needs of elderly family members and pets. Do not leave pets alone at home.

Prepare a Hurricane Kit

As part of your disaster plan, you should also have an emergency supply kit ready before an emergency strikes. When you return to the City, you may not have electricity or water for up to two weeks. The kit should include the following: battery-operated radio, flashlights, extra batteries, manual can opener, matches or lighter, a two-week, non-perishable food supply,

extra prescription medicines, baby diapers and incontinent pads (if applicable), first-aid kit, toiletries, plastic garbage bags, paper plates and napkins, disposable eating utensils, emergency cooking facilities, a lantern, fuel (preferably stored in an approved metal container outside your home), a fire extinguisher, bleach (without lemon or any other additives), water purification tablets and mosquito/insect repellent.

Evacuation

As soon as there is an evacuation order from the state, county and city, the City of Miami Beach will begin evacuation procedures. The City has designated evacuation pick-up sites throughout the City where Miami-Dade Transit Authority (MDTA) buses will provide transportation to mainland Red Cross hurricane shelters. There are no hurricane shelters in the City of Miami Beach. Both tidal surges and winds can bring extensive damage to buildings and roads on Miami Beach, endangering the lives of thousands. All residents must leave when an evacuation order is given. Advise neighbors, friends or family on your evacuation plan.

It is advised that you begin evacuation procedures before an evacuation order is given. This will allow you more time to calmly get off of the island to a home of a friend or relative that is not in an evacuation zone. Please remember to take an emergency suitcase of essential hurricane supplies, such as identification (driver's license and utility bill with your Miami Beach address) for re-entry and prescription medicine. Red Cross shelters will not open until an evacuation order is given and spaces are limited. Pets are prohibited at shelters.

• Hurricane Watch

If Miami-Dade County is placed under

a Hurricane Watch, a hurricane may strike within 24 – 48 hours. You should take appropriate precautions immediately.

- **Hurricane Warning**

Please plan to evacuate. When a Hurricane Warning is issued, a hurricane is expected to strike within 24 hours and you must plan to leave.

- **Miami Beach Municipal Parking**
Garages will open for residential Parking. The City will open all of its municipal parking garages for residential parking, free of charge, as available, during a state of emergency. However, the elevators will not be operational. For more information, call the Parking Department at 305-673-7505.

During a Hurricane

- Response to emergency calls cease at the arrival of tropical storm force winds. Rescue and Police crews will cease emergency operations during an impending hurricane when the winds reach Tropical Storm force (i.e. 40 mph).

After a Hurricane

- **Re-Entering the City**
After the order for reoccupation to the City has been given, you may have to provide proof of residency (driver's license and/or utility bill with current Miami Beach address) to roadblock officials to re-enter Miami Beach. Listen to the local media for possible road closures. Following a hurricane, emergency calls will be very limited due to flooding, downed power lines, street access and limited personnel.
- **Free Stash Sites**
There will be two stash sites opened to take hurricane debris: Dickens and 72nd Street across from North Shore Park and the Convention Center

Parking Lot, located between 19th and 18th streets across from the Convention Center.

- **Disaster Information Resource Center**
In the event that all communications fail after a hurricane, Miami Beach Senior High School will be set up as a location to obtain information and resources in person. Miami Beach High School is located at 2231 Prairie Avenue, Miami Beach, Florida 33139.

Important Phone Numbers

City of Miami Beach Answer Center
305-604-CITY (2489)
Miami-Dade County Answer Center 305-468-5900
(Rumor Control and Shelter Information)
TDD 305-468-5402

Office of Emergency Management
305-468-5400

Miami Beach Fire Department
305-673-7123
(Hurricane and Fire Safety Education)

Miami Beach Police Department
305-673-7900

Miami-Dade Emergency Evacuation
Assistance: 305-513-7700
TDD 305-468-5402

American Red Cross: 305-644-1200

Federal Emergency Management Agency
(FEMA): 800-462-9029

Landscape Maintenance

The Parks and Landscape Maintenance Division of the Parks and Recreation Department establishes and maintains landscaped and urban-forested areas and grounds around the City's buildings, support facilities, roadways, rights-of-way, medians and parks. Included in this maintenance function are four (4) fire stations, three (3) libraries, City Hall, 27 blocks of boardwalk, eight (8) blocks of Lincoln Road, Alton Road, Arthur

Godfrey Road and 31 parks throughout the city.

Also included is the management of contracted maintenance for the MacArthur and Julia Tuttle Causeways, Palm/Hibiscus Island Park and medians, Star Island median, 41 Street, Alton Road, Indian Creek, Calais Drive streetscape and Allison Island median along with several other sites. Maintaining an acceptable level of service requires continual upkeep through mowing, trimming, pruning, weeding, controlling infestations, fertilizing, removing litter, repairing and replacing sprinkler systems, propagating flowers and plant materials in a city nursery, planting and watering plants and flowers, while adhering to standard horticultural and arboricultural industry practices.

Maintenance of the portion of the public right-of-way, including the sidewalk, the swale (grassy) area between the sidewalk and the edge of the street and to the center-line of any alley abutting a private property is the responsibility of the owner of the property adjacent thereto. This includes mowing the grass, trimming shrubs and keeping the area free of trash and debris.

For information and requests for service regarding all tree care and other city property landscape issues please contact the Parks and Recreation Landscape Division located at 2100 Meridian Avenue, Miami Beach, Florida 33139.

Telephone: 305-673-7720
Fax: 305-673-7074

Legal Assistance

The Florida Bar wants to make legal services readily available to individuals and families who need a lawyer. The

Florida Bar Lawyer Referral Service and local bar association lawyer referral services make it easy for you to contact a lawyer to handle your particular type of legal problem. You will receive a half-hour low cost consultation. The Lawyer Referral Service also has established Low Fee, Elderly, AIDS Law and Disability Law panels for clients in need. The Florida Bar Lawyer Referral Service is available at 1-800-342-8011 or via the Internet at www.flabar.org/newflabar/consumerservices/.

If you cannot afford an attorney's services, contact Legal Services of Greater Miami. Legal Services of Greater Miami handles a variety of civil legal cases including housing, family support, employment and job training matters, family violence and Medicaid benefit problems, discrimination cases, private landlord tenant matters as well as educational seminars and referral services. The Miami Beach branch is located in the South Shore Community Center, 833 Sixth Street. The telephone number is 305-672-2004. For referral to an attorney, call 305-579-5733 between the hours of 9:30 a.m. and noon or 1:30 p.m. and 4:00 p.m., Monday through Friday.

Libraries

Miami Beach branch libraries are part of the Miami-Dade County Public Library System. Library cards are issued at all Miami Beach branches and are valid at any library in the County system. The card gives users access to the special services, which include: "talking books" for the blind or other special needs individuals, "L.E.A.D." (literacy tutoring for adults) and "65+ Club" which provides books by mail for homebound elderly or handicapped persons. Cards may also be used to check out framed artworks, audiotapes

The City of Miami Beach



**Miami Beach
City Hall**



and phonograph records. The Miami Beach branches of the Miami-Dade County Public Library System present a variety of programs each month. For information on the presentations and activity schedule, contact each branch directly.



You can apply online for a library card, as well as access a variety of services at the Miami-Dade Public Library System website at www.mdpls.org.

Main Library Branch

227 22nd St.

Miami Beach, Florida 33139

Telephone: 305-535-4219

TDD (Hearing Impaired): 305-535-4221

Hours: Monday, Wednesday

10:00 a.m. to 8:00 p.m.

Tuesdays, Thursdays, Fridays and

Saturdays 10:00 a.m. to 5:30 p.m.

Closed Sundays

North Shore Branch

7501 Collins Avenue,

Miami Beach, Florida 33141

Telephone: 305-673-7539

Hours: Mondays, Tuesdays, Thursdays

and Saturdays 9:00 a.m. to 5:30 p.m.

Wednesdays 12:00 p.m. to 8:30 p.m.

Fridays and Sundays closed

Licenses

Certificate of Use and Occupational Licensing

All business owners are required to obtain both a City of Miami Beach Certificate of Use and an Occupational License to operate a business within the City. Any past due balance must be paid before a license is issued. **Operating a business without a license is prohibited.**

A Certificate of Use (C.U.) is a pre-requisite to the issuance of a City of Miami Beach Occupational License. The C.U. fee must be submitted at the time of application and each year thereafter by September 30. Inspections by the Building Department, Fire Department, Planning Department and others, must occur following the submission of an application. Applications must be submitted in person at City Hall, Licensing Office, 1700 Convention Center Drive, first floor. Upon approval of your C.U., you will be eligible to obtain an Occupational License. Occupational License applicants may be required to submit certain documents including, but not limited to, State License, Articles of Incorporation, Proof of Insurance, Bonds, Recorded Deeds, and Lease. A Miami-Dade County Occupational License must also be obtained.

The Occupational License and Certificate of Use year begins October 1 and expires September 30. Fee collections for new businesses are prorated as follows: October 1 to April 30, full-year fee; May 1 – June 30, half-year fee; and July 1 – September 30, quarter-year fee. For more information, call the Finance Department's License Division, 1700 Convention Center Drive, first floor, Miami Beach, Florida 33139.

Hours of Operation are Monday – Friday:

To apply or pay for a license;

8:30 a.m. to 4:30 p.m.

General Office: 8:30 a.m. to 5:00 p.m.

Telephone: 305-673-7420

Fax: 305-673-7599

Website: www.miamibeachfl.gov

Driver's License

A driver's license is required to operate any motor vehicle. Most Department of

Motor Vehicle office operate 7:00 a.m. to 6:00 p.m. Tuesday through Friday. As a result, offices are busier on Tuesdays and after 5 p.m. Some offices located in South Florida are open Monday through Thursday, 7:00 a.m. to 6:00 p.m. Appointments are provided at all full-service offices. Appointments are recommended. Driver's license renewals are also available online.

Hearing, vision, road signs, road rules, and driving tests are given at the driver's license offices and may or may not be required for the license or identification card you are seeking. During the driving test, the examiner will observe your ability to control the vehicle and how well you obey traffic laws. Driver license handbooks, motorcycle handbooks and commercial driver's license handbooks are available for your use from your local driver license offices and available online. There is no charge for the handbooks and may be returned for re-use.

Note: Customers applying for a commercial driver license should consider that the commercial driver's license is a professional license with more testing requirements than other licenses. If you wish to apply for a commercial driver license, please obtain a study manual before testing.

There are several driver's license offices located throughout Miami-Dade County. The closest one to the City of Miami Beach is located at 1555 Biscayne Blvd, Miami, Florida.

Hours of Operation:
Monday - Thursday 7:00a.m.-6:00p.m.
Telephone: 305-229-6333
Website: www.hsmv.state.fl.us

Hunting and Fishing Licenses
To hunt or fish in Miami-Dade County,



you are required to purchase a license in cash and renew it every year. The license you will need depends on the length of time you need it and the type of hunting or fishing you want to do. To obtain

a license, contact the Miami-Dade County Finance Department Tax Collector Division at 140 W. Flagler Street, First floor, Miami, Florida 33130

Telephone: 305-375-3591
Visit us online at
www.floridaconservation.org/license.html.

Marriage License

Obtaining a marriage license is as easy as running down to our local district court house. You can apply for the license no more than 59 days before your wedding date. Please call the number listed below to get the current license fee (payable in cash, VISA or MasterCard.) The Marriage License Division of each court is open Monday through Friday, from 8:30 a.m. to 4:30 p.m. Marriage Licenses can be obtained from any of the Miami-Dade Courts.

Miami Beach District Court
1130 Washington Avenue, Room 224
Miami Beach, Florida 33139
Telephone: 305-275-1155
Website: www.miami-dade.gov/civil

Markets

Lincoln Road Farmer's Market
This open-air market on Lincoln Road is filled with flowers, plants, and vegetables. The market takes place every Sunday from 10:00a.m.- 5:00p.m.

Antiques And Collectibles Market
The Antiques and Collectibles Market

extends over four blocks on Lincoln Road's 50's style mall and contains the best mix of antiques, memorabilia, and collectibles. The market takes place every second (2) and fourth (4) Sunday from October to May.

Española Way Weekend Festival

This open-air market is filled with arts, crafts and live music and takes place every Saturday and Sunday in Miami Beach's quaint Española Way.

North Beach Market

The North Beach Market is an open-air market where vendors sell fruits, vegetables, flowers and crafts. The market takes place 10:00a.m. - 5:00p.m. every



Saturday at 71st Street and Rue Vendome in North Beach.

For additional information on any of the markets tak-

ing place in the City of Miami Beach, please contact the Special Events Office at 305-673-7577.

Office of Communication

The Office is the link between the City of Miami Beach government, the public and the media.

The Office produces press releases, newsletters and other public informational materials.

Media contact:

Telephone: 305-673-7575

TDD: 305-673-7212

Fax: 305-673-7229

E-mail: pio@miamibeachfl.gov

Mosquito Control



www.miamibeachfl.gov

The Mosquito Control Division of the Miami-Dade County Public Works Department manages the countywide mosquito control program. Truck-mounted foggers are used at night and in the early morning hours to control mosquito populations. Fogging activity is most prevalent in low-lying, mosquito-prone areas and during the months of late summer and early fall when mosquito populations are at their peak here in South Florida. More information on the Miami-Dade County Mosquito Control Program and fogging routes and schedules may be obtained by contacting the Mosquito Control Division located at 8901 N.W. 58 Street, Miami, Florida 33178.



The City's Code Compliance officers respond to complaints regarding the presence of mosquito breeding hazards created by the failure to properly maintain a residential or commercial property. To request an inspection, contact the Code Compliance Division. Miami-Dade County Mosquito Control Division Telephone: 305-592-1186

City of Miami Beach Code Compliance Division
Telephone: 305-673-7555
Fax: 305-673-7012

E-mail: codecomplianceemail@miamibeachfl.gov

Neighborhood Improvements (Capital Improvements)

The 1999 voter approval of a \$92 Million General Obligation Bond Issue, coupled with the adoption of the City's Stormwater Masterplan and other funded public improvements, has enabled the

City of Miami Beach to embark on an unprecedented amount of much needed above ground and infrastructure improvements, as well as renovations to each of our city's parks, golf courses and two fire stations. Virtually every neighborhood of the City will be enhanced through this "Planned Progress" approach. The work is carefully planned, designed and managed resulting in projects with a minimum of inconvenience to residents and visitors with optimal results throughout our beautiful city.

The Capital Improvement Projects (CIP) Office is making every effort to communicate with each affected neighborhood during each phase of these projects. For more information about the "Planned Progress" for your neighborhood, please contact the Community Information Manager.

Telephone: 305 673-7071
Website: www.cmbprojects.com

Outreach Services

As a branch of the Neighborhood Services Department, the Community Resource and Outreach Division works closely with the City's operational service departments to coordinate and enhance delivery of City services in a manner that is responsive to the specific needs and requests of neighborhoods throughout the City. By reaching out to and interacting with homeowners, condominium associations, civic groups, residents, business owners and other internal city departments, the Division's Community Resource Coordinators provide responsible, timely and results-oriented customer service. Working together with the community, the Coordinators identify needs, conceive and implement solutions, and develop, facilitate and implement new public and/or private enhancement pro-

grams. The Community Resource and Outreach Division is located at City Hall, 1700 Convention Center Drive.
Telephone: 305-604-CITY(2489)
E-mail: neighmail@miamibeachfl.gov

Parking

The City of Miami Beach Parking Department handles on-street (curbside) and off-street (garages and surface lot) parking throughout the City. Through metered lots, on-street parking, residential restricted permit programs and other innovative methods, the parking department strives to reduce traffic congestion on city streets - as well as to provide residents and visitors alike with the convenience of nearby access to their vehicles.

The City has over 12,400 parking spaces, 61 surface parking lots and six parking garages (with new garages currently under construction). If you have any questions, please call the parking hotline at 305-673-PARK.

Parking Decals

Handicapped and Baby Stroller

Parking permits for handicap parking can be obtained from any Tax Collector or tag agent's office. Baby stroller parking permits can be obtained from any Team Metro office, 305-468-5900. The application form must be completed by the applicant and certified by an authorized medical practitioner or agency. The closest tag agency to City of Miami Beach City Hall is located at 800 71st Street, Miami Beach, Florida 33141.
Miami Beach Tag Agency:
305-868-5365
Baby Stroller Parking Permit:
305-375-4845
Disabled Parking Permit:
305-375-3591

Residential Permits

The City of Miami Beach, in an effort to provide residents with adequate parking for personal vehicles, has established residential parking zones in several areas of the City. To park in these zones during restricted hours, vehicles must display a residential parking decal. Residential zones are tow-away zones for those vehicles without the proper decal. They are strictly enforced and each zone is clearly marked with street signs.

The zone on your permit must match the zone on the Residential Permit Parking sign in order for you to park there. The permit DOES NOT exempt you from any posted parking regulations, yellow safety zones, obstructing sidewalks, nor does it guarantee you a parking space. All posted and public safety regulations must be observed, including restrictions for parking meters. The permit is not transferable from vehicle to vehicle. The permit can ONLY be used on the vehicle it is issued to and MUST BE PERMANENTLY AFFIXED to your front windshield, lower corner, driver's side. Only one valid permit may be displayed. If you change vehicles or your license plate, you must apply for a replacement permit and return the old permit. In the case of a stolen residential permit, you must provide the Parking Department with a police report for the stolen vehicle. Visitor permits are not replaced under any circumstance.

The fee for a replacement or stolen residential permit is \$7.50. Replacement of the permit will require presentation of a government issued photo identification, a police report, if applicable, the old permit and verification in the Residential Parking Program Computer

System that you were a valid decal holder.

To obtain a residential parking permit, a Miami Beach resident must present a driver's license, valid vehicle registration in your name, and a bill with your name and Miami Beach address dated within the last 30 days. If you recently moved to the City, we will accept a lease for your initial permit if it is dated within 30 days and signed by you and your landlord. For more information about Residential Parking Zones, please contact the City of Miami Beach Parking Department at 305-673-PARK (7275) or visit our website at www.miamibeachfl.gov.

Commercial Permits

To purchase a business parking permit, first call the Parking Department to see if there is availability at the parking facility in which you are interested. If there are no spaces, you may be accommodated at the nearest available facility and your name can be added to our waiting list for your facility of choice. If spaces are available, then you would need to come in person and bring your driver's license and your valid vehicle registration to purchase the permit. The permit costs \$64.20 (includes sales tax) per month and you can buy your permit up to one year in advance.

Parking Garages

7th Street Garage (210 – 7th Street)
\$1.00 per hour
\$14.00 max 24 hours

\$10.00 flat rate
Friday 9:00p.m. – Saturday 5:00a.m.
\$10.00 flat rate
Saturday 9:00p.m. – Sunday 5:00a.m.
\$10.00 flat rate
Sunday 9:00p.m. – Monday 5:00a.m.

17th Street Garage (640 – 17th Street)
\$1.00 per hour \$8.00 max 24 hours
\$5.00 flat rate special events

13th Street Garage (1301 Collins Avenue)
\$1.00 per hour \$8.00 max
Monday – Friday
\$6.00 flat rate till 12:01a.m.
\$8.00 flat rate
Noon Friday-12:00 midnight Sunday

12th Street Garage
(1100 Washington Avenue)
\$2.00 flat under two hours
Monday-Friday
\$6.00 flat rate Monday-Friday noon
\$8.00 flat rate
Noon Friday-12:00 midnight Sunday

42nd Street Garage (400 – 42nd Street)
\$1.00 per hour \$8.00 max 24 hours

Anchor Shops Garage (1557 Washington Avenue)
\$1.00 up to 1 hour
\$2.00 up to 2 hours
\$6.00 up to 3 hours
\$10.00 up to 6 hours
\$16.00 up to 24 hours
\$10.00 flat rate Fri, Sat, & Sun;
enter after 9:00p.m. out by 5:00a.m.
After 5:00a.m. max rates apply.

**All City of Miami Beach Parking
Garages accept MasterCard, Visa,
and Smart Cards.**

Public– Privately Operated Garages

10th Street & Collins Ave. / Pelican
Garage (operated by Park 1)

16th Street & Washington Ave. / Comras
Garage (operated by Standard Parking)

17th Street & Michigan Ave. / Dacra

Garage (operated by Standard Parking)

Parking Meters

Electronic parking meters are available throughout the City, both on-street and at surface lot. Parking meter rates and hours of operation (enforcement) are as follows:

South of Dade Blvd/23rd Street
\$1.00 per hour
9:00 a.m. to Midnight/seven days

North of Dade Blvd./23rd Street
\$1.00/\$0.50 per hour
8:00 a.m. to 6:00 p.m./seven days
(including weekends and holidays)

If you received a ticket and you believe that the meter was broken, bring it to the Parking Department within 15 days of issuance. If you did not get a ticket, but just wanted to report a broken meter, call the Parking Department at 305-673-7555 with the meter number located right on the meter pole.

Miami Beach "Parking Cards" Debit Cards (Smart Cards)

The easiest way to park and ride – Miami Beach "Parking Cards" can be used at all Miami Beach municipal parking meters, most lots and garages, and on the City's local Shuttle bus system. They will only work on City of Miami Beach parking meters. Smartcards can be recycled and recharged. We accept the cards back when they have a zero balance and then recycle them for future sales. Customers can always buy another card. Smart Cards are also accepted in all CMB parking garages.

The Miami Beach "Parking Cards" can be purchased at City Hall, Parking Department, Chamber of Commerce, Publix Supermarkets (Miami Beach &

select Miami locations), Beach Bank (Miami Beach), Lee Ann Drugs, Zelick's Tobacco, Bay Supermarket, News Cafe, Van Dyke, The Wolfsonian and other locations. The Parking Department only accepts cash payment for the parking cards. Please call 305-673-7505 for a list of current vendors.

Parking Tickets

Need to find out where to pay your parking ticket? There are several locations listed on the back of each parking citation. The closest one in Miami Beach is located at Historic Old City Hall, 1130 Washington Avenue, second floor. You can also pay by credit card by having your citation number and calling 305-275-1133 or you may pay online at www.miamidade.gov/parkingticket/ using Visa or MasterCard.

The City of Miami Beach Parking Department only reviews citations issued for two types of violations: broken meters or citations that deal with residential/municipal (restricted parking) permits. If you feel that you were erroneously cited and it is one of the types of citations the City reviews, then bring the citation to the Parking Department within 15 days of issuance. An administrative review of the citation will be conducted. If your citation is deemed to have been issued correctly, then you may always appeal by requesting a hearing and court date through Miami-Dade County's Parking Violations Bureau at 140 West Flagler Street, Room 102, Miami Florida 33130.

All other types of citations (prohibited, police issued) are contested by setting it for court at the Parking Violations Bureau, 140 West Flagler Street, Room 102, Miami Florida 33130. You can request that the hearing be held at the

Miami Beach Branch of the Miami-Dade County Courthouse.

For all other parking-related inquiries, please contact the Parking Department at Old City Hall, 1130 Washington Avenue (next to the Police Station), first floor, Miami Beach, Florida 33139.

Hours of Operation

Monday through Friday
7:30 a.m. to 6:00 p.m.

Telephone: 305-673-7505

Fax: 305-673-7066

Parks & Recreation

The Parks and Recreation Department is dedicated to addressing the highly diversified recreational, cultural and environmental interests of all children, youth, adults and senior citizens residing in or visiting the City of Miami Beach. The Department provides a myriad of programs and services year round. The staff consists of well-trained professionals dedicated to improving the City's Parks and Recreation service system by striving to maintain the highest level of standards possible with the resources available to them.

Therapeutic Recreation / Accessibility

The Recreation Division offers a wide variety of programs and activities to address the interests of youth, adults, senior citizens and people with disabilities. The majority of programs and activities currently offered in four major parks, seven neighborhood parks, one Handball/Racquetball Center (Flamingo), 12 neighborhood tennis courts, two tennis centers and a stadium (North Shore and Flamingo), two community centers (North Shore, 21st Street) and two pools (Flamingo and Normandy Isle). Additionally, the Recreation Division

manages two unique youth centers. The Scott Rakow Youth Center houses an ice-skating rink, gymnasium, swimming pool, game room and six bowling lanes. The North Shore Park and Youth Center is a 30,000 sq/ft facility housing a game room, classrooms, a fitness center, a dance room and a wood floor basketball gymnasium. In addition to the above mentioned facilities, the Recreation Division offers a complete schedule of after-school and summer programs for youths, instructional classes in activities including most team sports, tennis, swimming, ice skating, arts and crafts, dancing; live performances and concerts for all age groups, as well as programs for persons with disabilities.

The City coordinates summer programs aimed at engaging young minds in fun and positive ways. For commencement dates, contact the Parks and Recreation Department. The cost for Summer Camp is \$500.00 for Miami Beach residents, \$750.00 for non-residents, covering the eight weeks of Summer Camp. The rate applies to the Scott Rakow Youth Center and all park playgrounds. A 50 percent discount is applied for each additional sibling. No child, who is a Miami Beach resident, will be excluded from any recreational program based on his/her inability to pay (excluding specialty camps). Parents can fill out a scholarship application form to be evaluated on a need-basis.

The City of Miami Beach strives to make all of its programs accessible to all who wish to participate. Children with disabilities often participate alongside children without disabilities in recreational programs. Recreational programs for adults are also available. Please contact the ADA Coordinator for more information.

Please note: Some Parks and Recreation facilities may close entirely or partially for renovations as part of the City's planned park improvements. All programs will be relocated to other facilities. The City of Miami Beach apologizes for any inconvenience this may cause.

FACILITY DIRECTOR

Parks and Recreation Department Administration
2100 Washington Avenue
Telephone 305-673-7730
TDD: 305-673-7220

Recreation Division
2100 Washington Avenue
Telephone 305-673-7730

**Parks Maintenance Division
Landscape Maintenance Division**
2100 Meridian Avenue
Telephone: 305-673-7720

YOUTH PROGRAMS

Note: Primers = K- 3 Grade, Juniors = 4 – 6 Grades, Teens = 7 – 12 Grades

Fairway Park
200 Fairway Drive
Telephone: 305-993-2011
Primers/Juniors/Teens
Facilities include: ball fields, basketball and tennis courts, playground, and recreation building.

Muss Park
4400 Chase Avenue
Telephone: 305-673-7765
Primers/Juniors
Facilities include: play field, basketball and tennis courts, playground, recreation building.

Normandy Isle Park

1767 - 71 Street

Telephone: 305-993-2019

Primers/Juniors/Teens

Facilities include: sports field, basketball courts, playground, swimming pool, and recreation building.

Normandy Shores Park

2401 Biarritz Drive

Telephone: 305-993-2033

Primers/Juniors

Facilities include: tennis courts, playground, and recreation building.

North Shore Park

501 72nd Street

Telephone 305-993-2023

Primers/Juniors/Teens

Facilities include: lighted sports/ baseball fields, basketball courts, playground, tennis center, recreation buildings, and bandshell.

North Shore Youth Center

501 72nd Street

Miami Beach, FL 33141

Telephone 305-861-3606

Fax 305-861-3620

Scott Rakow Youth Center

2700 Sheridan Avenue

Telephone: 305-673-7767

Juniors/Teens

Facilities include: ice rink, bowling alleys, indoor gymnasium w/ basketball courts, swimming pool, game room, arts & crafts room, and multi-purpose activities room.

Stillwater Park

8440 Hawthorne Avenue

Telephone: 305-993-2000

Primers/Juniors/Teens

Facilities include: sports field, lighted basketball court, playground, and recre-

ation building.

Tatum Park

8050 Byron Avenue

Telephone: 305-993-2001

Primers/Juniors/Teens

Facilities include: sports field, lighted basketball court, playground, and recreation building.

TENNIS CENTERS

Flamingo Tennis

11th Street at Jefferson Ave.

Telephone: 305-673-7761

A full-service tennis center with 19 clay courts.

North Shore Tennis

350 73rd Street

Telephone: 305-993-2022

A full-service tennis center with 12 courts (10 clay + 2 hard surface)

AQUATIC PROGRAMS

Flamingo Pool

11th Street at Jefferson Ave.

Telephone 305-673-7750

Eight-lane lap pool & large interactive water playground, concession, and locker rooms.

Normandy Pool (under construction)

7030 Trouville Esplanade

Telephone: 305-993-2021

Lap pool and interactive water playground/locker rooms

Heated pool, locker rooms

Youth Center Pool

2700 Sheridan Avenue

Telephone: 305-673-7767

Heated pool, locker rooms

MAJOR PARKS

Flamingo

11 Street and Jefferson Avenue
 Telephone: 305-673-7759
 Facilities include: lighted sports fields (baseball stadium, football stadium, soccer, softball), lighted basketball courts, playground, recreation buildings, swimming pools complex, tennis center, bark (dog) park, handball/ racquetball courts, pal (police athletic league) building, and picnic area.

North Shore Park and Youth Center
 501 72 Street
 Telephone: 305-861-3616
 Facilities include: lighted baseball sports fields, indoor basketball courts, playground, recreation buildings, and a tennis center.

North Shore Open Space Park
 79th - 86th Street
 and Collins Avenue
 Telephone: 305-673-7720
 Facilities include: beach, picnic tables and shelters, barbecue grills, walking trails, bike path, showers, fee for parking.

South Pointe Park
 1 Washington Avenue
 Telephone: 305-673-7224
 Facilities include: Beach, picnic tables, rental pavilions, walking trail, bike path, fishing pier, showers, open space overlooking scenic Government Cut.

COMMUNITY CENTERS

21st Street Recreation Center
 2100 Washington Avenue
 Telephone: 305-673-7784
 Facilities include: Parks and Recreation administrative offices, auditorium/dance hall, bandshell, 85 seat Little Stage Theater, open air patio area, Bass Art School.

North Shore Activity Center

Building/Bandshell
 7250 Collins Avenue
 Telephone: 305-993-2001
 Facilities include: Bandshell, activity building, walking trail, beach access.

North Shore Community Center
 7275 Collins Ave.
 Telephone: 305-993-2001

TOT-LOTS/PLAYGROUND

Fisher Park - 50 Street & Alton Rd.
Island View Park - 18 Street/Purdy Avenue
La Gorce Park - 6521 Alton Road
Lummus Park - Ocean Drive, 6 - 12 Street
Normandy Shore Park - 2401 Biarritz Drive
Ocean Beach Park - 3 Street and Ocean Drive
Palm Island Park - 159 Palm Avenue

GOLF COURSES

There are three municipal Golf Courses in Miami Beach, all operated by Professional Course Management, an independent contractor. Bayshore and Normandy Shores are 18-hole courses. Par 3 is a nine (9) hole course. There are food and beverage facilities at Bayshore and Normandy as well as a Pro Shop.



Miami Beach Golf Club
 2301 Alton Road
 305-532-3350
 Website: www.miamibeachfl.gov
www.miamibeachparks.com

Normandy Shores Golf Course
 2401 Biarritz Drive
 305-868-6502

Par 3 Golf Course
2795 Prairie Avenue
305-868-5036

Bark/Dog Parks

(Also see Animal care)

There are currently two designated Bark Parks within the City of Miami Beach. These parks have fenced areas where dogs can roam freely. Remember to always pick-up after your dog.

Flamingo

11 Street & Jefferson Avenue
Telephone 305-673-7759
Flamingo Bark Park also has a variety of skill/training equipment for dogs!

Pinetree

4400 Pinetree Drive
Contacts
For information regarding specific areas of the Recreation Division, please call the following section supervisors:
ADA Coordinator, Therapeutic Recreation & South Pointe Park
Cindy Casanova 305-673-7224
305-673-7000 ext. 6325

Flamingo Park and Pool

Andrew Plotkin
305-673-7730
305-673-7000 ext 6477

Athletics

Boris Rodriguez
305-673-7730
Scott Rakow Youth Center

Playground Programs

Ellen Vargas 305-673-7767
305-673-7000 ext. 6318

North Shore Park and Youth Center

Ken Wierleski
305-861-3616

Media Center
Jackie Gonzalez
305-673-7000 ext. 6291

For additional information, please contact the Miami Beach Recreation Division at (305) 673-7730 or by e-mail to recreation@miamibeachfl.gov. Or visit us on our website at www.miamibeachparks.com

Permits

(See also Building Department, Parking, Special Events, Transportation or Zoning)

Film and Print Permits

The Film and Print Division supports film, photography and television productions throughout Miami Beach including the permitting of filming in residential neighborhoods. If a production company wishes to use a residential location or public property for commercial film, television or photo shoot production, it must obtain a permit from this office. In general, a minimum of 48 hours advance notice is required, and considerations such as parking, police, hours of operation, noise levels and neighborhood notification are addressed. Instructions and permit applications are available online.

If you feel that your neighbors are using their property for film shoots without a permit, contact the Film and Print Office at 305-673-7070 or the Code Compliance Division at 305-673-7555. For more information on how to obtain a permit, contact the Film and Print Office at 555 17 Street (Courtyard Entrance) Miami Beach, Florida 33139.

Telephone: 305-673-7577
Fax: 305-673-7063

Garage Sale Permits

To obtain a garage sale permit, go to the License Division, located on the first floor of City Hall, Monday through Friday before 3:00 p.m. of the day prior to the date of sale. Only one garage sale is permitted in each 12 month period. Only two (2) signs, no larger than 12" by 18" may be displayed to advertise the sale. No signs may be located on public property or on the public right-of-way. Fines will be imposed for violations. Please review the rules and regulations given to you at the time of application. If you have any questions please contact the Neighborhood Services Department Code Compliance Division at 305-673-7555.

Sidewalk Café Permits

Restaurants must obtain a sidewalk café permit before providing sidewalk service to patrons. This permit, which is reviewed by various city departments to ensure safety, ADA considerations and design appropriateness, must be obtained prior to the placement of any tables or chairs on public property. For more information including fees, contact the Finance Department's Occupational License Office at City Hall, First Floor, and pick up an application.

Telephone: 305-673-7420
TDD 305-673-7214



Fax: 305-673-7795

Police Services

Miami Beach Police Department

The Miami Beach Police Department provides municipal police service and specialized support to the entire community. The Police Department is a team of law enforcement professionals committed to setting the benchmark for quality police service by promoting strong community partnerships and upholding the highest ethical standards.

Important Telephone Numbers

Emergency Dispatch: 911
Non-Emergency Requests: 305-673-7900
Criminal Investigations Division
305-673-7945
Auto Crimes: 305-673-7916
Accident Investigation: 305-673-7888
Juvenile Section: 305-673-7942
Crime Prevention: 305-673-7813
Crime Watch: 305-673-7813
Records (Police Reports): 305-673-7990
Media Relations (Police): 305-673-7383

Crime Prevention Tips

The Miami Beach Police Department Crime Prevention Unit offers a full range of free services to residents and businesses. If you would like to schedule an appointment for a free home/business security survey with one of our Crime Prevention Specialists, please call 305-673-7813.

Crime Watch Information

Help to keep your neighborhood safe. Neighborhood crime watch teams learn how to identify potential problems and work with the community to safeguard against crime. A crime watch is an excellent way to bring your neighborhood together to prevent crime and increase the effectiveness of law enforcement. The Police Department has an active Crime Watch Program, both for neighborhoods and business. Please call the Crime Watch Office at 305-673-7813.

Police Citizens' Academy

The Citizens' Police Academy is a multi-faceted educational program in which interested citizens learn about the Miami Beach Police Department, how it operates, the policing challenges faced by the city and general insight into the field of law enforcement. The program is solely informative and does not train or promote citizens to act in a law enforcement capacity. Graduates of the Academy will not be certified police officers. However, increased awareness and understanding will enable participants to effectively involve themselves in crime prevention and to foster a citizen-police partnership in their neighborhoods.

Any Miami Beach resident, civic organization representative, as well as members of religious and business communities 18 years of age or older are eligible to attend the Academy free-of-charge. All applicants will be screened via a records clearance check prior to their acceptance in the program. For more information, call the Crime Prevention Unit at 305-673-7813.

Domestic Violence Intake Unit

The Miami Beach Police Department Domestic Violence Unit and satellite office, the Victims' Help Center, serve as a catalyst for domestic violence crime victims and their families to receive effective legal and social interventions. Services are implemented to ensure continued support and direct assistance as soon as possible after the crime has occurred in order to reduce further victimization and improve victim participation and involvement in the criminal justice process. The unit focuses on issues of domestic violence, family violence, dating violence, gay and lesbian same-sex battering, child welfare, elder abuse and

multi-cultural awareness. The unit collaborates with other agencies within the community to ensure effective and prompt intervention for victims and their families. In addition, our unit initiates and implements community awareness projects and specific training programs to educate and enlighten communities of the pervasive and devastating effects of domestic violence.

The services provided include: supportive counseling services (specifically crisis intervention and trauma resolution); follow-up contact (in-person, through phone contacts and certified letters); information and referrals in-person and through certified letters (community service agencies and shelters); criminal justice support and advocacy; and emergency transportation and assistance in filing victims compensation claims. Miami Beach Domestic Violence Intake Unit is located at the Miami Beach District Court House, 1130 Washington Avenue, Suite 224, Miami Beach, Florida 33139. Telephone: 305-275-1155. Business Hours: 9:00 a.m. – 4:00 p.m.

Miami Beach Police Station

1100 Washington Avenue
Miami Beach, Florida 33139
Telephone: 305-673-7900
Fax: 305-673-7456

North Beach Sub-Station

6840 Indian Creek Drive
Miami Beach, Florida 33141
Telephone: 305-993-2060
Fax: 305-993-2066

South Pointe

Satellite Office
210 2nd Street

Public Works & Operations

The Public Works Department is located

at City Hall, 1700 Convention Center Drive, Fourth Floor. The Public Works Department provides the following services listed under the different divisions.

Telephone: 305-673-7080

After-hours Emergency Service:

305-673-7625

TDD: 305-673-7215

Fax: 305-673-7028

Email: works@miamibeachfl.gov

Engineering Division

The Engineering Division is comprised of the engineering, surveying and right-of-way sections. The Engineering Section designs and/or reviews infrastructure improvements or repairs, maintains engineering and utility records and inspects city bridges, seawalls, streets, water, sewer, stormwater, and street lighting systems. The Surveying Section performs surveys, legal descriptions, develops construction layout and line and grade for water, sewer, stormwater streets and street lighting improvements. The Right-of-Way Section issues right of way permits, including permits for City projects, other utility (FPL, BellSouth, etc.) projects, commercial and residential projects, reviews Planning and Zoning Board issues, conducts building plan reviews and issues permits for sidewalk cafes, newspaper racks, pay phones and bus shelters. The Engineering Division is located at 1700 Convention Center Drive, fourth Floor, Miami Beach, Florida 33139.

Property Management Division

The Property Management Division provides facilities services support, provides in-house construction services to City department. Property Management Division is located at 1245 Michigan Avenue, Miami Beach, Florida 33139.

Telephone: 305-673-7630

After-hours emergency services:

305-673-7625

Water Division

The Miami Beach Water Division maintains potable water main and service lines, pumping stations, storage tanks, fire hydrants and meters and valves, performs installation, reading and servicing of all city water meters and collects water samples to test compliance with State and Federal regulations. Miami-Dade County's Water and Sewer Department (WASD) operates and manages the drinking water and wastewater service for the entire county. Their three regional water treatment plants process an average of 330 million gallons of water and three wastewater plants, treating approximately 300 million gallons every day. The Water Line (305-448-SAVE) has the latest information about water restrictions, drinking water treatment, lead and drinking water, Xeriscape, water conservation and environmental tips and water saving devices. They even provide free water conservation kits.

For information on water conservation and water restriction please contact the South Florida Water Management District at 3301 Gun Club Road, West Palm Beach, Florida 33416-4680, by telephone at 561-686-8800 or 1-800-432-2045 (Florida Only) or via the Internet at www.sfwmd.gov.

Water Division Telephone: 305-673-7620

After hours emergency services call: 305-673-7625

WASD Water Line: 305-448-SAVE

Sewer and Stormwater Division

The Sewer and Stormwater Division main-

tains sanitary sewer main and service lines, pumping stations and control facilities, maintains the stormwater system including catch basins, pipe lines and outfalls and installs catchment filter basins to reduce and eliminate polluted stormwater run-off into the waterways and the Bay.

Telephone: 305-673-7620
After-hours emergency services:
305-673-7625

Streets and Streetlights Division

The Streets and Streetlights Division repairs and maintains city streets, sidewalks, curbs and gutters, as well as city streetlight poles, fixtures, cables and transformers. It is important to know that the Florida Department of Transportation (FDOT) maintains Collins Avenue, Alton Road, Normandy Drive, 71 Street, Indian Creek Drive, 63 Street, Harding Avenue, and 5 Street. The County maintains Dade Boulevard, Pine Tree Drive, La Gorce Drive, Venetian Causeway and 23 Street.

Street Service Requests:
City of Miami Beach Street and
Streetlights Division: 305-673-7625
FDOT: 305-650-0051
Miami-Dade County: 305-592-3580
(Press #3).

Streetlight Service Requests

City of Miami Beach Street and
Streetlights Division:
305-673-7625
Florida Power and Light (FPL Light Poles):
305-442-8770
Miami-Dade County Streetlights:
305-592-3580 (Press #3)
Traffic Signals: 305-592-3580 (Press #2)

Street Signs and Pavement Markings
Service Requests
Miami-Dade County:
305-592-3580 (Press #1)

ADA Coordination

The ADA Coordinator ensures compliance of all city-owned properties with Americans with Disabilities Act (ADA) and Florida Accessibility Act provisions, provides advice as well as technical support to the Administration on ADA related matters, and oversees City-wide wheelchair ramp projects.

Telephone: 305-673-7000, ext. 6983
Fax: 305-673-7028

Real Estate Taxes

Real estate property taxes are due November 1 for homeowners in Miami-Dade County. Becoming delinquent makes you subject to additional charges after March 31. Florida law permits homeowners to defer payment of that portion of real estate taxes plus certain non-ad valorem assessments levied against their homestead that exceed 5 percent (3 percent for senior citizens) of their household income. The deferred taxes, non-ad valorem assessments, and interest constitute a lien against the homestead. Application must be made before January 31 each year. If you wish to pay taxes by installments, application must be made by April 30 and the first payment by June 30. Applications for installments online at www.miamidade.gov/taxcollector/home.asp Reapplication is not necessary if currently enrolled in the plan.

Applications are available at the Tax Collector's Office located at 140 West Flagler Street, 14th floor, Miami, Florida 33130 and at the South Dade Government Center, 10710 S.W. 211 Street, Room 104.

Tax Collector
24-Hour Information Line: 305-270-4916
TDD: 305-372-6309

Homestead Exemption

Florida law allows qualified property owners to exempt the first \$25,000 of property value from both real estate taxes and school taxes. To qualify, a first-time applicant must: own the property for which an exemption is being sought, live on the property, and make it his/her permanent residence before January 1 of the year in which they are seeking to obtain homestead exemption.

The annual application period begins the first working day following January 1 and continues through March 1 of each year. Initial application for homestead and other exemptions must be made any time before March 1 with the Property Appraiser's office. If you file after the March 1st deadline, homestead exemption will be given for the following year's taxes. You can avoid waiting in line by mailing your application to the Property Appraisal Department. You can download the application from the Property Appraiser's website, www.co.miami-dade.fl.us\pa and follow the instructions. You must make sure to mail this application before March 1st. Other exemptions available are widow/widower, veteran disability, civilian disability, and institutional. For further information, contact the Homestead Exemption Division of the Miami-Dade County Property Appraisal Department at 111 N.W. 1st Street, seventh floor, Miami, Florida 33128.

Homestead Exemption Division
305-375-4020
Clerk of County Courts
County Recorder: 305-275-1155
Appraisal Department
Real Estate: 305-375-4099
Business Personal Property: 305-375-4070

Schools

(Miami-Dade County Public Schools)

In order to enroll your child at your local public school, there are several things that you will need to know. Parents of students attending public school for the first time must present the following items at registration:

- A properly executed lease; any utility deposit or receipt showing name and address; or statement from a real estate broker or attorney stating the address of the new residence as verification of proof of residence;
- A birth certificate or state-approved alternate documentation to establish proof of date of birth;
- A Certification of Immunization Children & Family Services (Form 680), and;
- A completed Student Health Examination (Children and Family Services – H Form 3040), including proof of tuberculin test, reading of the test and appropriate follow-up.



Miami-Dade County Public Schools is located at 1450 NE Second Avenue, Miami, Florida 33132.

Telephone: 305-624-8802
Fax: 305-995-1572
Website: www.dadeschoolsnet.com

The following is a list of the Miami-Dade County Public Schools located within the City of Miami Beach.

Public Schools
Elementary Schools
Biscayne Elementary
800 77 Street
Miami Beach, FL 33140

Telephone: 305-868-7727
Fax: 305-864-5543
Website: www.dadeschoolsnet.com

Fienberg-Fisher Elementary
1420 Washington Ave.
Miami Beach, FL 33139
Telephone: 305-531-0419
Fax: 305-534-3925
Website: www.dadeschoolsnet.com

North Beach Elementary
4100 Prairie Ave.
Miami Beach, FL 33140
Telephone: 305-531-7666
Fax: 305-674-8425
Website: www.dadeschoolsnet.com

South Pointe Elementary
1050 4th Street
Miami Beach, FL 33139
Telephone: 305-531-5437
Fax: 305-532-6096
Website: www.dadeschoolsnet.com

Middle Schools
Nautilus Middle
4301 N. Michigan Ave.
Miami Beach, FL 33140
Telephone: 305-532-3481
Fax: 305-532-8906
Website: www.dadeschoolsnet.com

High Schools
Miami Beach Senior High
2231 Praire Ave.
Miami Beach, FL 33139
Telephone: 305-532-4515
Fax: 305-531-9719
Website: www.dadeschoolsnet.com

The following schools are not in the City of Miami Beach but are considered to be within the Miami Beach feeder pattern (area):

Ruth K. Broad Bay Harbor Elementary

1153 93rd Street
Miami Beach, FL 33141
Telephone: 305-865-7912
Fax: (305) 864-1396
Website: www.dadeschoolsnet.com

Treasure Island Elementary
7540 E. Treasure Drive
Miami Beach, FL 33141
Telephone: 305-865-3141
Fax: 305-864-1729
Website: www.dadeschoolsnet.com

Social Services

Office of Community Services

The Office of Community Services promotes a positive and healthy environment for children, families and elder residents by serving as a catalyst for improving their emotional, physical, social and educational outlook. This is accomplished by disseminating information and support to children, parents, residents, caregivers and direct service providers, such that their needs will be met through an expanded array of community resources. Through partnerships and coalitions, the Office plans, coordinates and advocates for children, families, elder residents and homeless individuals in Miami Beach. The Office provides services for walk-in and telephone information and referral services, peer review of grant applications and program designs for community-based service providers, public workshops and seminars and the coordination of a volunteer corps to assist eligible elder residents with code compliance violations.

The City of Miami Beach Office of Community Services also organizes and administers several public service events involving public and private school students and their families. Among these are public workshops, community service projects, "Galaxy of Talent"

talent show and the extracurricular and inter-scholastic general knowledge competitions among Beach area schools known as "Brain Bowls." The Office of Community Services is located at 555 17th Street.

Telephone: 305-673-7491

Fax: 305-604-2421

E-mail: CMBhomeless@miamibeachfl.gov

PROGRAMS

Court-Ordered Youth Community Service Supervision- Administers and supervises court imposed/ordered juvenile community service sanctions.

HOMELESS ASSISTANCE PROGRAM -

The Homeless Assistance Program provides outreach services, offers shelter placement and referral services to homeless individuals on Miami Beach. Anyone needing homeless assistance or information can contact the Homeless Hotline at (305)604-4663.

LOG CABIN TRAINING CENTER - The Log Cabin Training Center is a vocational and educational facility serving developmentally disabled adults through three programs: Adult Day Training, Supported Employment (supervising clients in mainstream employment) and Supported Independent Living (providing training and support for clients transitioning to independent living).

The City of Miami Beach established the Log Cabin Training Center in 1975 as a recreation program for individuals with developmental disabilities. In partnership with Log Cabin Enterprises, a separate non-profit organization, the Log Cabin Training Center provides real-world employment experience and paid training in the horticultural industry. The Center now also offers a hospi-

tal and food preparation program, as well as music, art and cooking classes. The Log Cabin is located at 8128 Collins Avenue, across from the North Shore Open Space Park.

Nursery Hours of Operation:

Monday through Saturday

9:00 a.m. - 5:00 p.m.

Sunday 10:00 a.m. - 4:00 p.m.

TRUANCY INTERVENTION PROGRAM

(TIP) - Intervenes, counsels and follows up with students identified as having truancy problems, while also assisting parents with constructive avenues to overcome the problem.

REFERRAL SERVICES

Visit our website at www.miamibeachfl.gov. Referrals to several neighborhood and community social service agencies are provided as a way to combat homelessness and keep families together.

YOUTH EMPOWERMENT NETWORK

(YEN)- A program joining private and public school students for the purpose of fostering non-violent conflict resolution, teamwork and understanding.

Miami Beach Hispanic Community Center

The Hispanic Community Center provides a variety of services to the Hispanic community, including youth programs, employment and immigration assistance, and cultural programs. They are located at 1701 Normandy Drive, Miami Beach, Florida 33141

Telephone: 305-867-0051

Website: www.mbhcc.org

Miami Beach Jewish Community Center (JCC)

The Miami Beach JCC provides a variety

of programs and activities. It will undergo expansion in the near future and offer more cultural, educational and social services. The JCC is located at 4221 Pinetree Drive, Miami Beach, Florida 33140.

Telephone: 305-534-3206

Email: ddiner@gmjf.org

Website: www.jewishmiami.org

Special Events

Calendar of Events

The City of Miami Beach plays host to a wide variety of exciting events for residents and visitors alike. For a complete listing of events taking place on public property or in a City facility, visit our website at www.miamibeachfl.gov or contact the Tourism and Cultural Development Department at 305-673-7577.

Markets

For information regarding weekly neighborhood markets such as the Lincoln Road Farmer's Market, Antiques and Collectibles Market, Espanola Way Weekend Festival and the North Beach Market, please refer to the Markets section in this guide on page 37.

Special Events Permits

A City of Miami Beach Special Events Permit is required for any organized event which takes place on public property, or private property requiring special zoning exceptions. Sixty (60) days notice is required for processing non-beachfront event applications and ninety (90) days notice is required for processing for all beachfront events. To submit a special events application the following minimum requirements will need to be completed: Application and questionnaire form, application and permit fee (non-refundable), security deposit by separate

check (refundable), site plan (with detailed narrative), an Indemnity Agreement and a Certificate of Insurance naming the City of Miami Beach as the additional insured. Other fees and/or requirements may be applicable, including the Lincoln Road and Lummus Park User Fee, Square Footage Fee, Vehicle Beach Access Fee, a Concession Agreement, etc.

Application forms and complete guideline information are available online and event listings can be accessed online at the City of Miami Beach website. For more information on how to obtain a permit, contact the Special Events Office at 555 17 Street (Courtyard Entrance) Miami Beach, Florida 33139.

Telephone: 305-673-7577

Fax: 305-673-7063

Transportation

Electrowave – Shuttle Bus

The Electrowave shuttle is the easiest, safest, and most scenic way to travel South Beach. Wrapped with artwork, Electrowave shuttles breeze through the heart of South Beach on famous Washington and Collins avenues. The service enables residents, tourists, visitors, and local employees/employers to get around South Beach in a comfortable, clean, convenient, air-conditioned manner. The cost is 25 cents. Smartcards can be used at all Miami Beach municipal parking meters and on the Electrowave. (For more information on Smartcards please refer to Parking).

The Electrowave transports passengers along 2 interconnecting routes – Washington Avenue and Collins Avenue. The 46 shuttle stops provide convenient access to shops, cafes, clubs and other points of interest such as the new Collins

Cultural Campus, the Visitor's Center, the Jackie Gleason Theater of Performing Arts, the Convention Center, the Miami Beach Botanical Gardens, the Holocaust Memorial, Lincoln Road, museums and various hotels. The hip alternative to driving! For more information contact the Miami Beach Transportation Management Association at 301 41st Street, Miami Beach, Florida 33140.

Operating Hours:

Monday-Wednesday 8:00a.m. - 2:00 a.m.

Thursday-Saturday 8:00a.m. - 4:00 a.m.

Sundays and Holidays 10:00a.m. - 2:00 a.m.

Telephone: 305-535-9160

Fax: 305-535-9157

COUNTYWIDE TRANSPORTATION SERVICES (Miami-Dade Transit Agency)



(Also see Bus Passes)

Metrobus

Metrobus offers countywide service from Miami Beach to west Miami-Dade, and from Key Largo to the southern portion of Broward County. In addition, Metrobus connects with Metrorail and Metromover. With over 600 buses, Metrobus follows 82 routes, travels over 25.9 million miles per year.

Metrorail

Miami-Dade County's 21-mile, elevated rapid transit system runs from Kendall through South Miami, Coral Gables, and downtown Miami; to the Civic Center/Jackson Memorial Hospital area; and to Brownsville, Liberty City, and

Hialeah, with connections to Broward and Palm Beach counties at the Tri-Rail/Metrorail transfer station.

The 21 accessible Metrorail stations are about one-mile apart, providing easy access for bus riders, pedestrians, and passengers being dropped off and picked up. Parking is available at 18 Metrorail stations.

Metrorail runs from 5:00 a.m. to midnight seven days a week. Trains arrive every six minutes during weekday rush hours, every 15 minutes at midday, and every 30 minutes after 8:00 p.m. Weekend service runs every 20 minutes until 8:00 p.m. when trains arrive every 30 minutes.

Metromover

Metromover is an automated people-mover system that serves downtown Miami from Omni to Brickell and connects with Metrorail at Government Center and Brickell stations. There are 21 conveniently located wheelchair accessible Metromover stations, one about every two blocks. Metromover links many of Downtown's major office buildings, hotels, and retail centers, the Stephen P. Clark Government Center, the Cultural Plaza (Miami Art Museum, Historical Museum, Main Library), and the Brickell business district. With Metromover cars arriving frequently, getting around downtown is fast and convenient.

Metromover service begins every day at 5:30 a.m. Service on the inner loop ends at 12 midnight. The Brickell and Omni loops run separately from 5:30 a.m. until 7:00 p.m. when they start running as one loop. Service on the outer loop ends at 10:30 p.m.

Paratransit

If you cannot ride Metrobus, Metrorail, or Metromover because you require special assistance, call 305-263-5406 for information about Miami-Dade County's Special Transportation Service. For \$2.50 per one-way trip, STS offers shared-ride, door-to-door travel in accessible vehicles throughout most of Miami-Dade County, in some parts of south Broward County, and in northern Monroe County. STS operates seven days a week, including most holidays, from 4:30 a.m. to 2:30 a.m. the following day. Use STS for trips to medical appointments, school, work, shopping, business, or recreation. Air-conditioned minivans, small buses, lift-equipped vans, and sedans transport passengers with disabilities safely in a clean, smoke-free environment. Pickups are within 30 minutes of the scheduled time.

Miami-Dade Transit Agency is located at 111 N.W. 1st Street, Suite 910, Miami, Florida 33128.

Route Information Hotline:
305-638-6700 (Mon to Fri 6:00 a.m. to 10:00 p.m.) (Weekends 9:00 a.m. to 5:00 p.m.)
Suggestions/Concerns: 305-654-6586
Maps by Mail: 305-654-6586
Special Transportation System Services (STS) Reservations: 305-264-9000
Applications: 305-263-5406
Metropass Sales Outlets: 305-638-6700
Lost and Found: 305-375-3366
Medicaid Transportation: 305-263-5400
E-mail: transit@miamidade.gov
Website: www.co.miami-dade.fl.us/transit/

Transit Fare:	Full Fare	Reduce Fare
Metrobus/		
Metrorail:	\$1.25	\$0.60
Metromover:	\$0.25	\$0.10
Metropass (Monthly)	\$60	\$30

	Full Fare	Reduced Fare
Transfers		
Metrobus to		
Metrorail	\$0.60	\$0.25
Metromover to		
Metrorail	\$1.00	\$0.50
Metromover to		
Metrobus	\$1.00	\$0.50
Metrorail to		
Metromover	Free	Free
Metrobus to		
Metromover	Free	Free

Reduced fare for senior citizens, people with disabilities, and youth (grades 1-12) with permit/I.D. (Also see Bus Passes)

Towing

Towing Vehicles

Before towing a vehicle, city parking officials need to make sure that the vehicle is on city property and is illegally parked. Those reporting illegally parked vehicles to be towed must state the tag, color, make, model, location, and exactly why the vehicle is considered illegally parked (blocked driveway, abandoned, fire hydrant, yellow curb, etc.) Call the Parking Department Monday through Friday from 7:30 a.m. - 6:00 p.m. at 305-673-PARK (7275). For nights and weekends call 305-673-9453.

Retrieving Towed Vehicles

If your vehicle was towed from public property, a parking citation will also have been issued and it should be on your windshield. The City of Miami Beach contracts two (2) towing service providers:

Tremont Towing Services, Inc.
1916 Bay Road Miami Beach, FL 33139
305-672-2395
Beach Towing Services, Inc.
1349 Dade Blvd. Miami Beach, FL 33139
305-534-2128

You must present valid picture identification and valid vehicle registration. You may pay by cash, credit card, or check. Checks must have your name and address with matching address on the driver's license.

Utility Billing

City of Miami Beach residents are able to pay their utility bills online. You can also view your account information and make payments on-line with MasterCard or Visa, and check card with the MasterCard or Visa logo. It's as easy as visiting the City's website and entering your utility account number into the secured on-line system. Utility Billing is located at City Hall, 1700 Convention Center Drive, third floor.

Telephone: 305-673-7440

TDD: 305-673-7214

Fax: 305-673-7599

Voter Registration

As long as you are at least 18 years old, a U.S. citizen, and a legal resident of Florida in the county in which you are registering you are eligible to vote in all federal, state, county, and municipal elections after your 18th birthday. In order to register, call Miami-Dade County's Elections Department. Miami-Dade Elections Department is located at 111 N.W. 1st Street, 19th floor, Miami, Florida 33128.

Residents may also register to vote at Miami Beach City Hall prior to elections at the City Clerk's Office or call Answer Center at 305-604-CITY

Telephone: 305-375-4600

Website:<https://doesecure.dos.state.fl.us/RegToVote/regform.shtml>

Water and Sewer Services

Please Refer to Public Works and

Operations on Pages 49-51.

Zoning (Planning, Zoning, Preservation, & Design Review)

The Planning Department prepares, updates and maintains neighborhood and Citywide plans and technical data for the City pursuant to Florida Statutes and local municipal zoning codes. This department is divided into five sections: Comprehensive Planning, Zoning, Design Review, Historic Preservation and Neighborhood Planning. The Planning and Zoning Department is located at City Hall, 1700 Convention Center Drive, second floor.

Telephone: 305-673-7550

TDD:305-673-7219

Fax: 305-673-7559

Comprehensive Planning

Comprehensive Planning Division processes all matters going to the Planning Board for review and approval, including amendments to the Code and conditional use requests. The City of Miami Beach's Planning Board generally meets on the fourth Tuesday of every month. Schedules and agendas are available through the Planning Department. Visit us online or call 305-673-7550.

Zoning

Zoning Division reviews and processes all site and building plans to ensure compliance with local neighborhood zoning designations and local zoning code requirements. Zoning also recommends and coordinates variances to the Zoning Board of Adjustment. The City of Miami Beach website provides a link to an online version of the City Code. The online information may serve as a reference for questions regarding the Zoning Code. The City of Miami Beach's Zoning

Board of Adjustments generally meets on the first Friday of every month. Applications and instructions for a variance request are available through the Planning and Zoning Department.

Design Review

Design Review Division also examines all site and building plans to confirm that the designated use and proposed design is consistent with the aesthetic character of the surrounding community. Design Review also provides guidance as well as technical administrative support to the Design Review Board and the Historic Preservation Board. Most building permits require design review approval. Depending on the scope or complexity of the work proposed, your permit will be approved by either Planning Department staff or the City's Design Review Board (DRB). In addition, if your business is located within one of the City's historic districts, the proposed work will also require the approval of the Historic Preservation Board. The City of Miami Beach's Design Review Board meets on the third Tuesday of every month. For more information, schedules and agendas please contact the Planning and Zoning Department or go online.

Historic Preservation

Historic Preservation Division prepares reports on historically significant buildings and sites, makes recommendations to the Historic Preservation Board on Certificates of Appropriateness for demolition and recommends historic designation for a district. The City of Miami Beach's Historic Preservation Board generally meets on the second Tuesday of every month. For more information, schedules and agendas please contact the Planning and Zoning Department or go online.

Neighborhood Planning

The Neighborhood Planning Division deals with urban design issues and is responsible for preparing special area and strategic master plans for specific neighborhoods or areas.

Elected Officials

Miami Beach City Commission

Mayor and City Commissioners

1700 Convention Center Drive
Miami Beach, Florida 33139
Telephone: 305-673-7030
TDD: 305-673-7211
Fax: 305-673-7096

Mayor David Dermer

Telephone: 305-673-7035
E-mail: mayordermer@miamibeachfl.gov

Commissioner Matti Herrera Bower

Telephone: 305-673-6611
E-mail: matti@miamibeachfl.gov

Commission Simon Cruz

Telephone: 305-673-6473
E-mail: simon@miamibeachfl.gov

Commissioner Luis R. Garcia, Jr.

Telephone: 305-673-6505
E-mail: luis@miamibeachfl.gov

Commissioner Saul Gross

Telephone: 305-673-6487
E-mail: saul@miamibeachfl.gov

Commissioner Jose Smith

Telephone: 305-673-6622
E-mail: jose@miamibeachfl.gov

Commissioner Richard Steinberg

Telephone: 305-673-6403
E-mail: richard@miamibeachfl.gov

Federal Elected Officials

President of the United States

The White House, Washington, D.C.
20500 White House Operator:
1-202-456-1414
Website: <http://white-house-online.com>

Please visit www.myflorida.com

State of Florida Governor and Cabinet

Visit www.myflorida.gov for up to date listings

OTHER MIAMI- DADE COUNTY MUNICIPALITIES

For information about other areas of Dade County contact any of the following municipal governments.

Aventura
305-466-8900
2999 N.E. 191 Street, Suite 500,
Aventura, Florida 33180

Bal Harbour
305-866-4633
655 96th Street, Bal Harbour, Florida
33154

Bay Harbor Island
305-866-6241
9665 Bay Harbor Terr., Bay Harbor
Island, Florida 33154

Biscayne Park
305-893-7490
640 N.E. 114th Street, Biscayne Park,
Florida 33161

Coral Gables
305-446-6800
405 Biltmore Way, Coral Gables, Florida

33134

Doral City Hall
4055 NW 97 Ave
Miami, FL 33178

El Portal
305-751-2406
500 N.E. 87th Street, El Portal, Florida
33138

Florida City
305-247-8221
404 West Palm Drive, Florida City,
Florida 33034
Golden Beach
305-932-0744
One Golden Beach Drive, Golden Beach,
Florida 33160

Hialeah
305-883-5960
501 Palm Avenue, Hialeah, Florida 33011

Hialeah Gardens
305-558-4114
10001 N.W. 87th Avenue, Hialeah
Gardens, Florida 33016

Homestead
305-247-1801
790 Homestead Boulevard, Homestead,
Florida 33030

Indian Creek
305-865-4121
9080 Bay Drive, Indian Creek, Florida
33154

Islandia
305-571-5008
4770 Biscayne Boulevard, Suite 960
Islandia, Florida 33137

Key Biscayne
305-365-5511
85 West McIntyre Street, Key Biscayne,

Other Miami -Dade County Municipalities

Florida 33149
Medley
305-887-9541
7331 N.W. 74th Street, Medley, Florida
33166

Miami
305-250-5360
3500 Pan American Drive, Miami, Florida
33133

Miami Beach
305-673-2489
1700 Convention Center Drive, Miami
Beach, Florida 33139

Miami Lakes
305-364-6100
6853 Main Street, Miami Lakes, Florida
33014

Miami Shores
305-795-2207
10050 N.E. 2nd Avenue, Miami Shores,
Florida 33138

Miami Springs
305-885-4581
201 Westward Drive, Miami Springs,
Florida 33166

North Bay Village
305-756-7171
7903 East Drive, North Bay Village,
Florida 33141

North Miami
305-893-6511
776 N.E. 125th Street, North Miami,
Florida 33161

North Miami Beach
305-947-7581
17011 N.E. 19th Avenue, North Miami
Beach, Florida 33162

Opa-Locka
305-688-4611
777 Sharazad Boulevard, Opa-Locka,

Florida 33054

Pinecrest
305-234-2121
12645 Pinecrest Parkway, Miami,
Florida 33156

South Miami
305-663-6338
6130 Sunset Drive, South Miami, Florida
33143

Surfside
305-861-4863
9293 Harding Avenue, Surfside, Florida
33154

Sweetwater
305-221-0411
500S.W. 109th Avenue, Sweetwater,
Florida 33174

Virginia Gardens
305-871-6104
6498 N.W. 38th Terr., Virginia Gardens,
Florida 33166

West Miami
305-266-1122
901 S.W. 62nd Avenue, West Miami,
Florida 33144

IMPORTANT CITY, COUNTY, STATE AND FEDERAL TELEPHONE NUMBERS

CITY OF MIAMI BEACH GOVERNMENT
A.D.A. Compliance:
305-673-7080

Answer Center
305-604-CITY (2489)
Asset Management
305-673-7193
Bass Museum of Art
305-673-7530
Botanical Gardens
305-673-PALM (7256)
Building Department



305-673-7610
Permit Counter
305-673-7000 ext. 6751
Electrical
305-673-7000 ext. 6740
Plumbing
305-673-7000 ext. 6771
Structural
305-673-7000 ext. 6767
Mechanical
305-673-7000 ext. 6735
Microfilm/Storage
305-673-7000 ext. 6189
Elevators
305-673-7000 ext. 6413
Accessibility
305-673-7000 ext. 6888 or 6081

Capital Improvement Projects (CIP) Office

305-673-7071
Central Services
305-673-7480
Children's Affairs
305-673-7491
City Attorney
305-673-7470
TDD
305-673-7216

City Clerk
305-673-7411
City Manager
305-673-7010
TDD: 305-673-7210

Citizens' Information Request Office
305-604-CITY (2487)
Code Compliance
305-673-7555
Community Development
305-673-7260
Community Reserve & Outreach
305-604-2489
Convention Center
305-673-7311
Cultural Arts Council
305-673-7577
Economic Development
305-673-7193

Finance
305-673-7466
Licensing
305-673-7420
Utility Billing

305-673-7440
Accounting
305-673-7405
Resort Tax
305-673-7447
Fire Emergencies
911
Fire Department
305-673-7120
Rescue Administration
305-673-7130
Fire Prevention
305-673-7123
Support Services
305-673-7140
Fire Station 1
305-673-7135
Fire Station 2
305-673-7171
Fire Station 3
305-673-7179
Fire Station 4
305-673-7136
Fleet Management
305-673-7643
Grants Management Office
305-673-7010
Historic Preservation
305-673-7550
Homeless Assistance
305-673-7000 ext. 6872
Housing Authority (Section-8)
305-532-6401
Housing Division
305-673-7260
Human Resources
305-673-7524
Job Hotline
305-673-7777
305-673-7213
Information
305-604-CITY (2489)
TDD 305-673-7218
Information Technology (Computers)
305-673-7040
Internal Audit
305-673-7520
Jackie Gleason Theater of the Performing
Arts

Important City, County, State & Federal Telephone Numbers

305-673-7300 (Box Office)

Mayor and City Commissioners

305-673-7030

TDD:

305-673-7211

Miami Beach Convention Center

305-673-7311

Neighborhood Services Department

305-673-7077

Occupational Licensing

305-673-7420

Parking Department

305-673-7505

Parks and Recreation

305-673-7730

ADA Coordinator, Therapeutic Recreation
& Athletics & Major Parks

305-993-2024

Community Centers, Adult Programs &
Tennis Centers

305-673-7730

Media Center

305-673-7000 ext.6291

Miami Beach Botanical Garden

305-993-0421

North Shore Activity Building/Bandshell

305-993-2001

North Shore Community Center

305-993-2001

Parks Maintenance

305-673-7720

Scott Rakow Youth Center,

Playground Programs & Pools

305-673-7767

South Pointe Park

305-673-7224

Tennis Centers & Pools

305-673-7759

TDD

305-673-7220

21st Street

305-673-7784

Planning and Zoning Department

305-673-7550

Police Emergencies

911

Police Department

305-673-7925

Emergency Dispatch

911

Non-Emergency Requests

305-673-7900

Accident Investigation

305-673-7888

Auto Crimes

305-673-7916

Criminal Investigations Division

305-673-7945

Crime Prevention

305-673-7813

Crime Watch

305-673-7813

Juvenile Section

305-673-7942

Media Relations (Police)

305-673-7383

Records (Police Reports)

305-673-7990

Property Management

305-673-7630

Procurement (Purchasing)

305-673-7490

Public Works

305-673-7080

Emergency (24 Hours)

305-673-7625

Engineering and Construction Division

305-673-7080

Environmental Resource Division

305-673-7230

Streets and Streetlights Division

305-673-7080

Water and Sewer Division

305-673-7620

Resort Tax

305-673-7447

Risk Management

305-673-7014

Sanitation Department

305-673-7616

Tourism/Protocol

305-673-7010

24-hour

305-673-7400

Tourism and Cultural Development

305-673-7577

Special Events Division

305-673-7000 ext.6329

Film & Print Office

305-673-7070

Cultural Arts Council

305-673-2787

Art In Public Places Committee and

Fine Arts Board



305-673-7000 ext.6335
Office of Budget and Performance
Improvement
305-673-7510
Office of Communication
305-673-7575
Ocean Rescue (Lifeguards)
305-673-7714
Water & Sewer (24-hour)
305-673-7625

MIAMI-DADE COUNTY GOVERNMENT

Advocates for Victims Battered
Women and Victims of Violent Crimes
305-758-2546
Airport (Miami International)
305-876-7000
TDD
305-876-0594
Alcohol and Drug Abuse Program
305-638-6540
Ambulance Concerns
305-375-1250
Animal Care & Control
305-884-1101
Animal Licenses
305-885-0486
Auto Tag Agency
305-375-5678
Baby Stroller Parking Permit
305-375-5656
Battered Women
305-758-2546
Black Affairs
305-375-4606
Bus Route (Metrobus, Metrorail)
305-770-3131
Cable TV Coordination
305-375-3677
Caleb Center
305-636-2250
Central Depository
305-275-1122
TDD
305-275-1144
Child Care information
305-375-4670
Child Care Referral
305-373-3521
Clerk of Courts
305-275-1155
Clerk of the Board

305-375-5126
Commission on Ethics and
Public Trust Hotline
305-579-2593
Community Action Agency
305-347-4600
Community Relations Office
305-375-5730
Consumer Protection/Advocate
305-375-4222
Consumer Services Department
305-375-1250
Convention and Tourism Development Tax
305-375-5551
Corrections and Rehabilitation
305-229-7500
County Attorney
305-375-5151
County Commission
305-375-5128
County Commission Agenda
305-375-2035
County Manager
305-375-5311
Crisis Nursery (DHR Children Shelter)
North
305-620-0894
South
305-446-5071
Cultural Affairs Council
305-375-4634
Disability Services & Independent Living
305-547-5445
TDD
305-324-5781
Divorce Records
305-275-1155
Divorce
305-275-1155
Domestic Intervention
305-571-7750
Domestic Violence
305-547-3170
Elderly Services
305-375-5335
Elections Department
305-375-5553
Emergency Housing
North
305-638-6001
South

Important City, County, State & Federal Telephone Numbers

305-245-5011
Emergency Management
305-273-6700
TDD
305-273-6711
Environmental Hotline
305-372-6955
Environmental Management
305-372-6789
Equal Opportunity Board
305-375-5272
Fair Employment Practices
305-375-2784
Family Counseling
305-633-6481
Family Shelter (CAA)
305-576-5521
Film, TV & Print
305-375-3288
Disabled Assistance
305-547-5444
TDD
305-545-3574
Disable Parking Permit
305-375-5678
Head Start Program
305-347-4622
Historical Museum of Southern Florida
305-375-1492
Homestead Exemption
305-375-4101
Hospital (Jackson Memorial)
305-585-1111
TDD
305-585-7794
HUD Housing Applications
305-638-6464
TDD
305-638-6014
Human Resources
305-375-5416
Hurricane Hotline and Rumor Control 305-598-7550
Independent Review Panel
305-375-4880
Jail Information (Corrections)
305-545-5011
Jury Pool
Courthouse – Civil
305-375-5736
Justice Building – Criminal
305-547-4862

TDD
305-375-2975
Latin Affairs
305-375-5270
Legislative Delegation
305-375-4088
Library System
305-375-2665
TDD
305-375-2878
Marriage License Bureau
305-275-1155
Mayor (Miami-Dade County)
305-375-5071
Medical Examiner
305-545-2400
Mental Health Care Emergency Services
(Jackson Memorial)
Crisis Emergency
305-585-6487
Metro-Miami Action Plan
305-579-3618
Metropass (Metrobus, Metrorail)
305-770-3131
Metrobus & Metrorail Schedule
305-770-3131
Miami Art Museum
305-375-3000
Miami-Dade County Expressway Authority
305-375-3232
Mosquito Control
305-592-1186
Museum of Science
305-854-4247
Occupational Licenses
305-270-4949
Office of Community Service
305-375-2196
Homeless Program
305-638-6368
Passenger Transportation
Regulatory Division
305-375-2460
Parks and Recreation
305-755-7800
Lifeguard Emergency
Crandon Park Beach
305-361-7373
Haulover Park Beach
305-944-3040
Parking Violations
305-275-1133
TDD



305-275-1144
Personnel
 305-375-5725
 Job Hotline
 305-375-1871
 TDD
 305-375-5645
Planning and Zoning
 305-375-2500
Police Department (Non-emergency)
 305-595-6263
Pollution Control and Sanitary Nuisance
 305-372-6789
Port of Miami (Seaport)
 305-371-7678
Public Works (Miami-Dade County)
 305-375-2694
RAPE Treatment Center Hotline
 305-585-7273
Recording Section (County Clerk)
 305-275-1155
Recorded Documents
 305-372-7844
Retired Senior Volunteer Program
 305-375-5335
Rumor Control
 305-598-7550
Section-8 Housing
 305-638-6464
Small Claims Court
 305-375-5848
Solid Waste Management
 305-594-1500
South Dade Government Center
 305-232-3800
Street Light Repairs (Arterial Road)
 305-592-3580
Street Light repairs (Residential)
 305-375-2996
Street Name Signs
 305-592-3580
Tax Assessor (Property Appraisal)
 305-375-4099
**Tax Collector – Real Estate or
 Personal Property**
 305-270-4916
Taxi Concerns
 305-375-2460
Tourism
 305-539-3000
Traffic Citations
 305-275-1111
 TDD

305-275-1144
Traffic Court
 305-275-1111
Traffic Signals
 Malfunction
 305-592-8925
 Missing/Damaged
 305-592-3580
Training and Employment
 Council of South Florida
 305-594-7615
Veteran's Services
 305-795-1511
Victim's Assistance
 North
 305-758-2546
 South
 305-247-4249
Vizcaya Museum and Gardens
 305-250-9133
Voter's Information
 305-375-5553
WAGES Information Hotline
 305-577-0075
Water and Sewer Authority (Miami-Dade)
 Customer Service
 305-665-7471
 Emergency (24 Hours)
 305-274-9272
Youth Employment and Meals
 Summer Program
 305-953-5179
Youth and family Development
 305-633-6481
Youth Programs Division
 305-375-5730
Zoo (Metrozoo)
 305-251-0403

STATE OF FLORIDA GOVERNMENT

State of Florida Information 305-
 377-5000
Abuse, Adult and Child Registry
 1-800-96-ABUSE
Adoption (Dept of Children & Families)
 305-325-2665
**Advocacy Center for Persons with
 Disabilities** 1-800-342-0823
Aide to Families with Dependent Children
 305-377-7154
Aging and Adult Services
 305-633-2080
Agriculture (Consumer Services)

Important City, County, State & Federal Telephone Numbers

305-470-6900	305-377-7154
Alcoholic Beverages & Tobacco Division	Education
305-470-6783	(Private School Information & Concerns)
Attorney General	850-488-9504
Criminal	Enterprise of Florida, Inc.
305-377-5441	305-569-2650
Consumer Division	Fictitious Name Registration
305-985-4780	850-488-9000
954-712-4600	Fire Arms License
Auto Dealer (Dept of Motor Vehicles)	(Concealed Weapons Permit)
305-222-4164	305-377-5950
Bank and Finance	Florida Corrections Center
305-377-5213	305-592-9567
Bail Bondsmen Concerns	Foster Care (Dept. of Children & Families)
305-377-5235	305-325-2615
Birth and Death Certificates	305-325-2665
305-324-2489	Funerals and Cemetery Services Division
Blind Services	1-800-323-2627
305-377-5339	Game Fish Commission
Bureau of Victim Compensation	561-625-5122
305-985-4482	Health Department
954-712-4600	305-325-2500
Child Care Licensing	Environmental
305-377-5509	305-623-3500
Child Support Enforcement	Health Maintenance Organization
305-530-2740	305-377-5235
Children and Families	Highway Patrol
305-377-5055	305-470-2510
Client Relations	Housing Finance Authority
(Dept. of Children & Families)	850-488-4197
305-377-5068	Hospital Cost Containment Board
Condominium Information and Concerns	1-800-342-0828
Broward	Doctor Bill Dispute
954-958-5539	1-800-435-7352
Tallahassee	Hotel and Restaurant Commission
850-488-1631	305-470-5680
Consumer Services/Protection	Human Relations Commission
Concerns	1-800-342-8170
904-922-2814	Insurance Complaint
1-800-435-7352	305-377-5235
Corrections (State Prisons & Information)	1-800-342-2762
305-571-5672	Intangible Tax Information
Division of Licensing	305-470-5001
305-377-5950	305-643-7208
Driver's Examinations Stations	Jobs and Benefits
305-229-6333	305-377-7067
Driver's Examining Stations	Land Sale and Condo
305-377-5000	1-800-226-4472
Driver Improvement Program	Lemon Law
305-643-7569	1-800-321-5366
Economic Self-Sufficient Services	Licensing Division
(Food Stamps)	



305-377-5950

Lottery

305-470-5080

Marine Patrol

305-795-2145

Medicaid Information

305-499-2100

Mobile Homes, Bureau Of Rentals:

More than 10 rentals

850-488-0970

Less than 10 rentals

1-800-435-7352

Sanitary Conditions

305-623-3500

Tag/Titles

850-488-3881

Nursing Homes Concerns

North

305-623-3601

South

305-663-2085

Park Services

850-488-9872

Pest Control Licensing

305-377-5968

Poison Information Center

1-800-282-3171

Prison Systems (Probation Intake)

305-325-3511

Probation

305-377-5260

Professional/Occupations Concerns

(Dentist, Beautician, Realtor, etc.)

1-800-342-7940

Radiation Control

305-377-7110

Regional Planning Council

954-961-2999

Road/Expressway Maintenance

305-470-5354

Sales Tax Information

305-470-5001

1-800-352-3671

Share -a-Ride (FDOT)

1-800-234-RIDE

Secretary of State

Corporate Information

850-488-9000

South Florida Water Management District

305-592-5680

State Attorney's Office

305-530-2600

Trademarks

850-487-6051

Transportation Disadvantage Commission

1-800-983-2435

Utility Concerns

(Public Service Commission)

1-800-342-3552

Vocational Rehabilitation Program

305-377-5160

Workmen's Compensation

305-377-5413

Youth Hall

305-637-4500

UNITED STATES FEDERAL GOVERNMENT

Federal Information Center

1-800-342-3552

Agriculture (Inspector General)

1-800-424-9121

Alcohol, Tobacco and Firearms

Import-Export

305-597-4800

Animal Quarantine

305-526-2926

Auto Safety Hotline

1-800-424-9393

Bank Complaint (Comptroller of Currency)

404-659-8855

Bankruptcy Court

305-536-5216

Commerce Department

305-526-7425

Consumer Product Safety Commission

1-800-638-2772

Copyright

202-707-9100

202-707-3000

Credit Union

(National Credit Union Administration)

404-396-4042

Department of Homeland Security

305-536-4400

District Court

305-523-5100

Drug Enforcement Administration

305-590-4870

Education Department

1-800-647-8733

Equal Employment Opportunity Commission

Important City, County, State and Federal Telephone Numbers

305-536-4491
Federal Bureau of Investigations
305-944-9101
Federal Communications Commission
1-888-225-5322
Federal Emergency Management Agency
1-800-462-9029
Federal Housing Administration
305-662-4500
Federal Trade Commission
404-347-4836
Fish and Wildlife Service
305-526-2694
Food and Drug Administration
305-526-2919
Fraud Hotline
1-800-647-8733
Housing And Urban Development
1-800-347-3735
Immigration for Employers Hotline
1-800-255-8155
TDD
1-800-362-2735
Internal Revenue Service
1-800-829-1040
Labor Department
305-596-9874
Medicare Part A
904-363-0632
Medicare Part B
1-800-333-7586
National Hurricane Center
305-229-4470
Occupational Safety and Health
Administration
954-424-0242
Passport
305-539-3600
Postal Agency (Consumer Relations)
305-639-4280
Postal Inspector Hotline
1-800-654-8896
Small Business Administration
305-536-5521
Social Security Administration
1-800-772-1213
Student Financial Aid
1-800-433-3243
Trademarks
703-308-4357
Veterans Administration
(Benefits and Assistance)

1-800-488-8244
1-800-827-1000
Water Safety Hotline
1-800-426-4791
Weather: Local Conditions (Recording)
305-661-5065

PRIVATE ORGANIZATIONS

Advocacy Center for Persons with
Disabilities
1-800-342-0823
TDD
1-800-346-4127
AIDS Hotline
305-667-7855
Alliance for Aging
305-670-6500
Alzheimer's Association
305-891-6228
Alzheimer's Disease Education and Referral
1-800-438-4380
American Association of Retired Persons
1-800-441-2277
American Cancer Society
305-594-4363
American Civil Liberties Union
305-576-2336
American Heart Association
305-856-1449
American Red Cross Headquarters
305-326-8888
Anti-Defamation League of B'nai Brith
305-373-6306
Arts and Culture Hotline
305-557-5600
Association of Retarded Citizens
305-759-8500
Audubon Society
305-666-5111
Ayuda, Inc.
305-864-6885
Beacon Council
305-579-1300
Black Archives
305-636-2390
Bottled Gas Concerns (Gas Institute)
1-800-920-7337
Builders Association of South Florida
305-556-6300
Camillus House
305-374-1065
Catholic Community Service



305-754-2444	305-895-7461
Chambers of Commerce	Florida Bar Referrals
Miami Beach	Lawyer Referrals
305-674-1300	1-800-342-8011
Greater Miami	Concerns
305-350-7700	305-371-2220
Latin Chamber	Volunteer Lawyers
305-674-8857	305-579-5733
Latin (CAMACOL)	Florida Relay Services
305-642-3870	1-800-955-8770
Miami-Dade	TDD
305-751-9648	1-800-955-8771
South Florida Hispanic Chambers	Goodwill Industries
of Commerce	305-325-9114
305-534-1903	Greater Miami Convention and
Commission for Transportation	Visitor's Bureau
Disadvantages	305-539-3000
1-800-983-2435	Habitat for Humanity of Greater Miami
Concerned General Contractors Association	305-670-2224
305-639-6600	Haitian American Community Association
Consumer Credit Counseling Services	305-751-3429
305-8935225	Haitian Refugee Center
Covenant House Nineline (Runaways)	305-757-8538
1-800-999-9999	Hands on Miami/United Way of
Crime Stoppers	Dade County
305-471-8477	305-579-2200
Cuban American National Council	Health Council of South Florida, Inc.
305-642-3484	305-263-9020
Dade County Youth Fair and Expo	Health Crises Network
305-223-7060	305-573-5411
Deaf Services Bureau	TDD
Voice	305-758-1971
305-668-4407	Hispanic Community Center (UNIDAD)
TDD	305-867-0051
305-668-3323	Housing Opportunity Project (HOPE)
Dental Society, East Coast District	305-571-8522
305-667-3647	Hospice Care of South Florida
Depression Awareness	305-576-9333
1-800-421-4211	Hunger Hotline
Douglas Gardens Mental Health Center	1-800-329-3663
305-531-5341	Humane Society of Greater Miami
Elderly Help line	305-696-0801
305-670-4357	Informed Families of Dade County
Environmental Hotline	305-856-4886
305-444-9555	Jewish Family Services of
Family Central, Inc.	Greater Miami, Inc.
305-908-7300	305-445-0555
305-908-5800	Jewish Federation Information and Referral
Family Counseling Services	305-576-4000
305-573-2500	Jewish Vocational Service
1-800-963-5337	305-899-1587
Fathers for Equal Rights	TDD
305-895-6351	

Important City, County, State and Federal Telephone Numbers

305-899-0953
League of Cities, Dade County
305-557-1722
League of Women Voters
305-666-0186
Legal Aid Society, Dade County
305-579-5733
Legal Services of Greater Miami, Inc.
305-576-0080
Liga Contra El Cancer
305-858-8050
Little Havana Activities & Nutrition Center
305-858-2610
Lutheran Ministries of Florida
305-567-2511
MADD (Mother Against Drunk Drivers)
305-447-1014
Medical Association, Dade County
305-379-2673
Miami Beach Community
Development Corporation
305-538-0090
Miami Beach Hispanic Community Center
305-867-0051
Miami Beach Jewish Community Center
(JCC)
305-534-3206
Miami Coalition for a
Safe and Drug Free Community
305-375-8032
Miami Design Preservation League
305-672-2014
Miami Lighthouse for the Blind
305-856-2288
Miami Mental Health
Community Centers
305-774-3300
Crisis Line (Psychiatric Emergency)
305-774-3300
NAACP (National Association for the
Advancement of Colored People)
305-933-4332
Neighbors 4 Neighbors
305-597-4404
North Beach Development Corporation
305-865-4147
Nursing Home Concerns
(Ombudsman Council)
305-663-2085
Panic Disorder Information Line
1-800-64- PANIC
Parent Hotline

1-800-352-5683
Rescue Mission, Miami
305-635-8953
305-573-4390
Runaways (Miami Bridge)
305-635-8953
Shake-A-Leg (Program for
the physically challenged)
305-858-5550
Sierra Club
305-667-7311
South Florida Commuter Service
1-800-234-7433
Spanish American League
Against Discrimination (SALAD)
305-326-8585
Switchboard of Miami (Crisis Help Line)
305-358-HELP
TDD
305-358-2477
Tri-Rail
1-800-874-7245
Tropical Audubon Society
305-666-5111
UNIDAD (Hispanic Miami Beach
Community Center)
305-867-0051
United Home Care
305-477-0440
Upfront Drug Information Center
305-757-2566
Urban League of greater Miami
305-696-4450
Visiting Nurses Association
305-477-7676
Volunteers (Hands on Miami/United Way)
305-579-2300
We Will Rebuild
305-441-5001
Women's Place
305-358-2063
Working Solutions (Displaced Homemakers)
305-237-7537
YMCA
305-358-5077
YWCA
305-377-9922

At Your Service!

Quick Reference Guide (Index)

The City of Miami Beach values our resi-
dents and visitors and look forward to



assisting with any questions, concerns or suggestions. To enhance the communication between all departments, the following directory will serve as a guide to reaching appropriate parties of interest.

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**"We are committed to providing excellent public service
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